

Schedule 17 Train Crew and Catering Building

Frequently Asked Questions

High Speed Two (HS2) is the new high speed railway for Britain.

We have produced this document to answer the questions we have had from members of the community about the train crew and catering building at the Schedule 17 Community Event on Tuesday 1 August 2023.

The boards presented at the meeting can be viewed [here](#).

Why are you building the train crew and catering building?

The building is required to enable Old Oak Common Station to serve as a temporary terminus for HS2 trains until Euston Station becomes operational. It will be situated behind the Station in the East.

What planning approvals need to be in place?

The local planning authority is the Old Oak Park Royal Development Corporation (OPDC). The proposed above ground works need Schedule 17 planning approval.

The proposals for the train crew and catering building were submitted to OPDC on 19th July 2023 (planning reference [23/0160/HS2OPDC](#)).

What will the train crew and catering building look like?

Computer generated images (CGIs) of the proposed train crew and catering building can be viewed [here](#).

What is the purpose of the train crew and catering building?

The building will provide facilities for train crew staff waiting for their next shift and for catering preparation to replenish the trains.

How many people will be entering and exiting the station whilst it is a temporary terminus?

In the temporary terminus scenario, based on the rail planning pedestrian modelling estimates used to design the station, there will be c.3900 people entering and c.3900 exiting the station in a three-hour AM and PM peak (equivalent to c.1300 people/hour).

This is c.35% lower than the end state design for the station operating as a through station.

Would a future pedestrian/cycle bridge linking the station to the Grand Union Canal towpath be able to accommodate the likely number of users?

OPDC are currently developing the business case and concept for the pedestrian/cycle bridge linking the station to the Grand Union Canal. As part of this development, an assessment of the number and type of users is being carried out to make sure they can be accommodated. Note that the bridge is not part of this application.

When will the train crew and catering building be built in the construction programme?

The train crew and catering building is expected to be built by 2028.

Does the train crew and catering building require platform access?

The staff who are based in the train crew and catering building require quick and easy access to the HS2 platforms to perform their operational duties. This access is provided via a route through the East Core building, which is located directly next to the train crew and catering building.

Why can't the train crew and catering building be located away from the area designated for the hybrid bridge? Have other options for its location been looked at?

The size and servicing/logistics requirements associated with the train crew and catering building prevent it from being located away from the proposed area without having a detrimental impact on its function.

Alternative locations including within the other station building internal areas, the west urban realm area and areas further east on the site were considered. These locations were discounted based on the requirements, site constraints and insufficient space.

Will the location of the train crew building prevent OPDC bringing a bridge forward by 2030?

The location and size of the train crew and catering building allows for an elevated pedestrian/cycle bridge to be built and connect to the main station building via the roof of the adjacent ancillary building, as depicted in the sketch in the Written Statement.

Can a pedestrian cycle bridge be located and designed so that it could be 'attached' to a future road bridge?

As any Hybrid and/or pedestrian cycle bridge would be brought forward by OPDC, HS2 Ltd are unable to confirm that this would be possible.

Are there other options to transport abnormal loads to and from the site other than via the main Old Oak Common Station site access?

No. The Old Oak Common Station site is land locked by existing railway infrastructure on the north, south and east sides leaving Old Oak Common Lane as the only place to access the site.

Is there any capacity to use the Grand Union Canal to move construction materials to and from the site?

No. This was reviewed at the beginning of the project however the Grand Union cannot accommodate the number and size of vessels required to transport materials between sites, and providing a temporary bridge over the Elizabeth line depot from the site to the canal is not feasible in design or cost terms.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: <http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner>

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Reference number: HS2-MW-BBVS-Ph1-OOC-So-S1-CR-5-29/06/2023

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information, please see our Privacy Notice

<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>