

Notice of lane closure A413 London Road

August 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain, if you have any questions or enquiries about our work, please contact our Helpdesk to find out more. You can sign up for regular updates in your local area at www.hs2inyourarea.co.uk.

What are we doing?

Following the completion of the second phase of realignment works on the A413 London Road, we are required to inspect the road surface for safety reasons.

To carry out the inspection safely, there will be a lane closure in operation under a 2-way temporary traffic light system. This is for the safety of road users and our team, as our operatives will be working in an around the carriageway.

To reduce impact on road users, the traffic lights on the A413 will only be in operation at off-peak times.

When will these works take place?

Daytime lane closures with traffic lights:

- **Monday 2 September – Friday 6 September 2024 (9:00am – 3:00pm)**

These dates may be subject to change due to circumstances outside of our control.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Daytime lane closures
(9.00am – 3.00pm)

- Monday 2 September – Friday 6 September 2024

What to expect

Lane closures with temporary traffic lights.

Various activities around the perimeter of the A413.

What we will do

Minimise disruption as much as possible for the community.

Provide updates for communities and maintain regular contact points for the duration of the work.

Respond promptly to any complaints we may receive and action accordingly.

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London Road

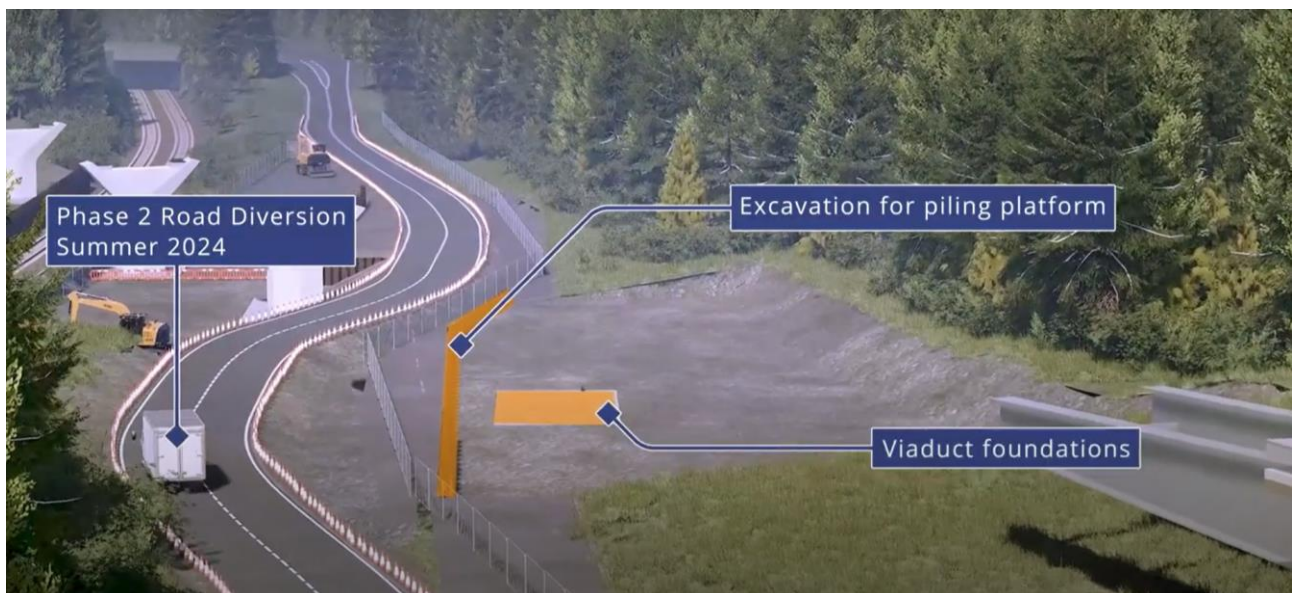


Small Dean Viaduct construction phases video

To help you understand exactly what work we will be carrying out around the A413 and why it is required, we have produced a video using our 4D design model demonstrating upcoming work for the construction of Small Dean Viaduct including road diversions and utility work.

The annotations narrate each phase to keep you informed of what to expect over the coming months as work in the area ramps up. If you have any questions on the content of the video please feel free to get in touch via the HS2 helpdesk.

The Small Dean Viaduct construction phase video can be accessed [here](#) or via the QR code.

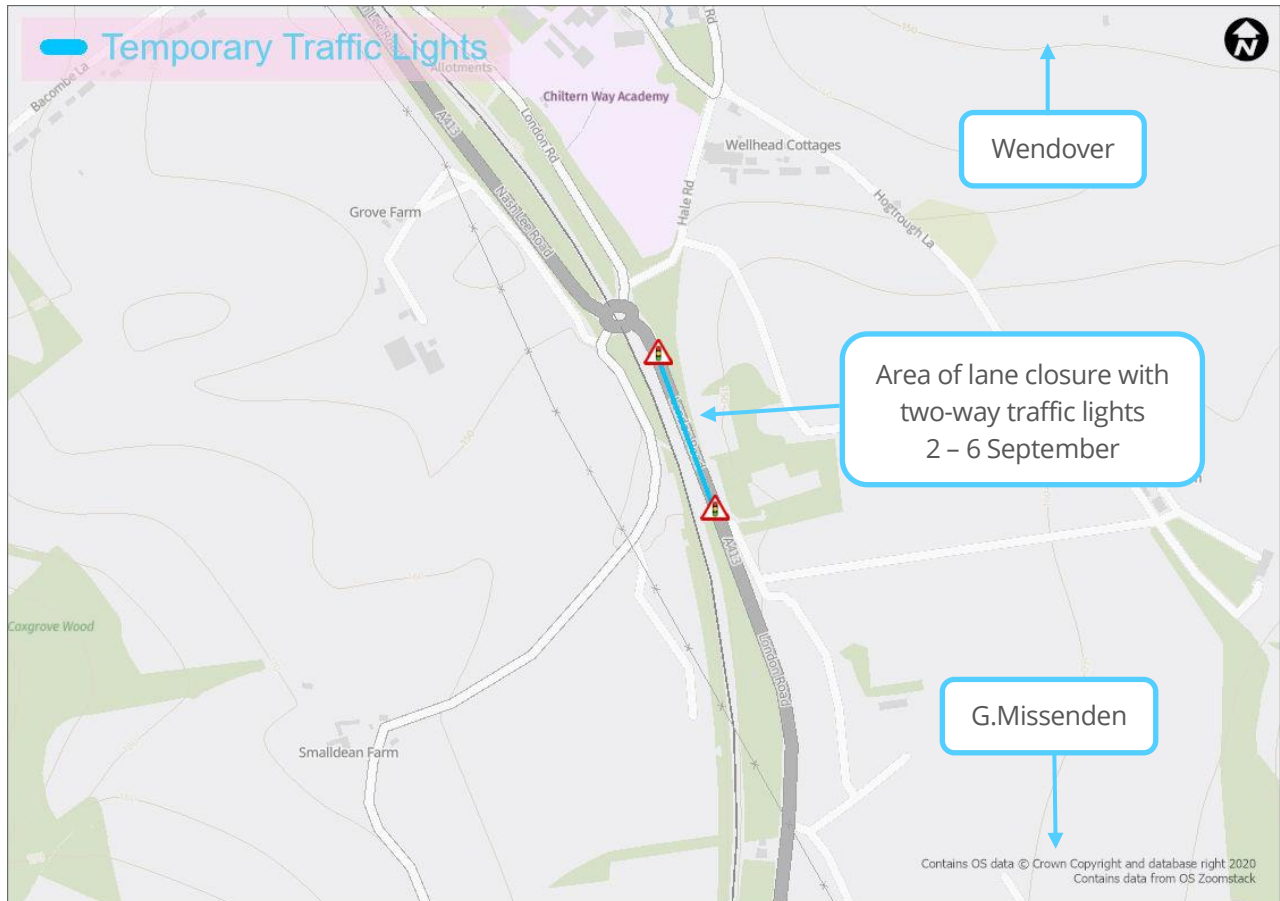


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Where will the closures be?

The map below, shows the area of road where there will be an off-peak daytime lane closure on the A413 between Monday 2 – Friday 6 September 2024.



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.

www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team.

For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Reference number: HS2-MW-EK-Ph1-Ar-Ce-C2-Traf-36-16/08/2024

High Speed Two (HS2) Limited, registered in England and Wales.

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Company registration number: 06791686. VAT registration number: 888 8512 56.

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.hs2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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Contact our HS2 Helpdesk team on **08081 434 434**