

Notification



Update on concrete breakout works, Mandeville Road Vent Shaft site

August 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at www.hs2inbrentandealing.co.uk

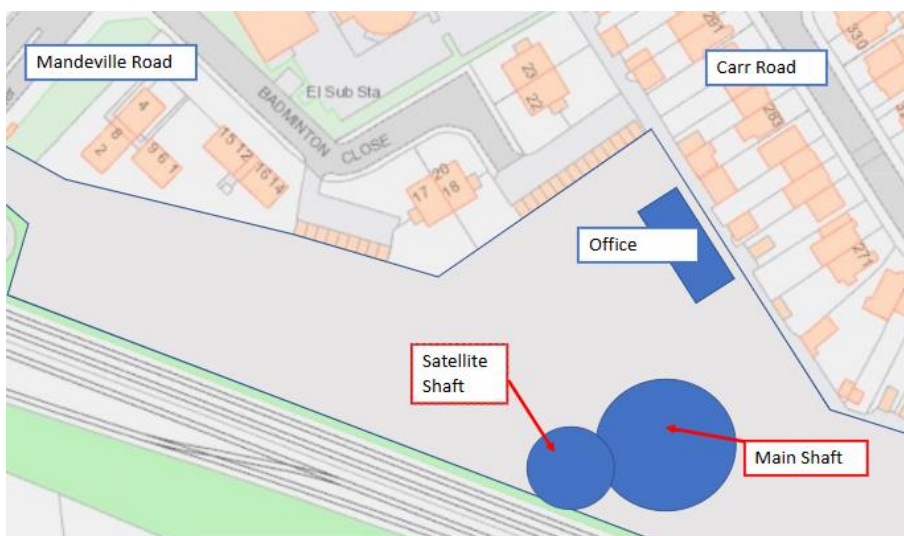
What we are doing – Break out of concrete

We wrote to you on the 26 July 2024, to let you know that we would start to remove a one-metre-deep concrete slab from the bottom of the satellite shaft on 5 August 2024. The start of these works was dependent on the progress of the tunnel boring machines.

Due to required maintenance on the tunnel boring machines, the dates for these works have now changed and will now start on **23 September 2024**.

These works will be carried out using high-pressure water jet machinery, petrol saws and excavators. We will use noise reducing barriers to help keep noise to a minimum. We will work as efficiently as possible, while keeping our work areas safe and tidy.

We would like to apologise for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way. We will keep disruption to a minimum.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

23 September 2024 to
8 November 2024

Dependent on location of
tunnel boring machine
these dates could change

Working hours

Monday to Friday 8am-
6pm

What to expect

You may notice vibration
and noise from the
construction machinery

What we will do

Use acoustic barriers
around the machinery to
help reduce noise

Dates mentioned in this
notification may change.
We will provide updates
at:
HS2inbrentandealing.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.
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Call our HS2 Helpdesk team on **08081 434 434**