



Bus stop suspensions near Greenford Station

August 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Oldfield Lane North utility works

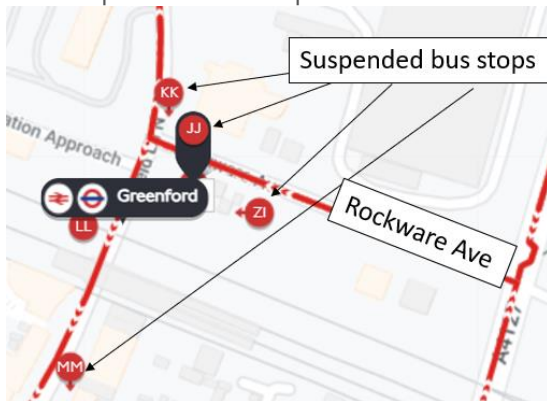
We wrote to you recently to tell you about utility works on Oldfield Lane North from 19 August to 15 September 2024, and the associated bus stop suspensions.

We anticipated that the following bus stops would be suspended for the duration of the works:

- JJ (Rockware Avenue/Greenford Station) servicing routes 92, 105 and 395
- KK (Greenford Station/Rockware Ave) servicing route 395
- ZI (Greenford Station) servicing route 105

Due to safety concerns, an **additional bus stop, MM, opposite Greenford Station**, servicing routes 92 and 105 has also been suspended from 20 August 2024. We apologise for any inconvenience caused.

The suspended bus stops are shown on the map below.



Please plan ahead of any travel using buses in this area during the works. You can find the latest bus status updates via www.tfl.gov.uk/plan-a-journey

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

19 August to 15 September 2024

*these dates are subject to change

What to expect

Suspension of bus stops MM, JJ, KK, ZI for the duration of the works

24 hour traffic management

What we will do

Provide updates at hs2.org.uk/brent-and-ealing

Call our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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