



Update on utility gas protection works on West Gate

September 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

West Gate gas diversion works update

We wrote to you earlier this month to let you know about additional works to repair a faulty valve on West Gate. These works have been successfully completed.

Following the removal of the steel road plates we now need to carry out some repair works to the tarmac.

These works will continue until **8 October 2024**. There will be a combination of overnight 8pm to 6am and daytime working from 8am and 8pm.

Reinstatement of wall

We have now started the reinstatement works on the brick wall at the access to Manhattan Business Park. These are also expected to be completed by **8 October 2024**.

How this will affect you

The current lane and footpath closures as well as parking bay suspensions on West Gate will remain in place to ensure the safety of the public and our staff.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on **08081 434 434** or email hs2enquiries@hs2.org.uk

Duration of works

Ongoing until 8 October 2024

Between 8pm and 6am or 8am to 8pm

We may be on site for an hour before the start and/or end of each shift

*Dates mentioned in this notification may change

What to expect

Lane and footpath closure

Parking suspensions

What we will do

Advise our staff to be mindful of our neighbours

Provide updates at:

www.Hs2.org.uk/brent-and-ealing

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.
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Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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