

Update: Utility works on Brunswick Road and Lynwood Road

November 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high-speed railway for Britain.

Ongoing works: West Gate Gas Diversion

We wrote to you earlier this month about the utility works on Brunswick Road and Lynwood Road, which we were working towards completing by 22 November 2024.

As part of the final stages of these gas main improvement works, we carried out pressure tests on the newly installed gas main to ensure it is ready for recommissioning.

The initial pressure test was inconclusive, and additional testing was required. The new gas main has now passed the testing and recommissioning can start.

As no work could take place during the testing, the completion dates for the works have been extended.

The road closure on Lynwood Road will remain in place until **29 November 2024** and the road closure on Brunswick Road will remain in place until **4 December 2024**.

We recognise the impact that the works and delays have caused and apologise for the disruption.

Virtual drop-ins

If you would like to talk to members of the community engagement and utilities teams about the works on Brunswick Road and Lynwood Road, you can register for a 20-minute virtual session.

- Tuesday 26 November, between 12 noon and 2pm
- Wednesday 27 November, between 4pm and 6pm
- Book a session at: [HS2.org.uk/events](https://hs2.org.uk/events)

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Ongoing until 4 December 2024*

Monday to Friday, 8am to 6pm

Saturdays, 8am to 1pm

We may be on site for an hour before the start and/or end of each shift

*These dates are subject to change

What to expect

Traffic management in place

Road and footpath diversions

Access to the allotments will be available at all times

What we will do

Provide updates at hs2.org.uk/brent-and-ealing

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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