



Notice of continuing works on Hampstead Road

August 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Mace Dragados is the Construction Partner building the new HS2 station in Euston.

Ongoing Thames Water works on Hampstead Road

We wrote to you in April 2024 (reference: HS2-MW-SCS-Ph1-Ar-So-S1-Traf-50-27/04/2023) to let you know that we are carrying out essential Thames Water connection works on Hampstead Road. These works were scheduled to be completed by 19 July 2024.

Due to challenges with the watermain connection these works will now be completed by **mid-September 2024** and **works will take place Monday – Saturday, 8am – 5pm**. During this extension, traffic management on Hampstead Road will remain in place. To ensure the safety of cyclists and how they interface with vehicles on Hampstead Road, **Robert Street will remain temporarily closed until the works are completed**.

You would have also received a notice from UKPN about their upcoming works on Hampstead Road and other surrounding roads. Please check this letter for further updates on works in the area, including traffic management, or please check [here](#).



Map showing location of works

We recognise that construction work can be disruptive to those living and working nearby. The nature of our work often means some disturbance is unavoidable, however every effort is made to minimise any unnecessary noise. We always try to complete works as quickly as possible, but please be aware the timeframe given above is a guide and that technical difficulties may mean the timings can change. If these changes are likely to cause any disturbance, we will write to you again.

Duration of works

- 22 April to mid-September 8am – 5pm
- Works Monday – Saturday.
- On occasions it may be necessary to work on Sundays 8am – 5pm
- Start-up and close-down activities up to one hour before and up to one hour after working hours above

What to expect

- Temporary worksites where work is taking place
- Traffic management in place
- Pedestrian access will be maintained
- Robert Street closed to vehicles

What we will do

- Aim to reduce noise and vibration as reasonably practicable
- Keep all sites safe

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what's happening in your local area, visit: **www.HS2inyourarea.co.uk**

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HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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