

HS2

Update: Utility Works on Victoria Road, North Acton

August 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for updates about works in your area at www.hs2.org.uk/old-oak-and-north-acton

We wrote to you in May 2024 to let you know that works to install a new cable diversion below Victoria Road would continue until 17 August. These works are being carried out by UKPN on behalf of HS2.

The end date for these works has been extended to 20 September, with working hours from 8am to 10pm, Monday to Friday and 8am to 6pm on weekends.

We apologise for the delay to these works.

The delay is due there being complex and extensive underground utilities networks and the need to co-ordinate the works with different organisations.

The map on the next page shows the location of these works.

How might this affect you

To minimise traffic disruption and to ensure the safety of the public and our operatives, we will be using an automated traffic management solution on **Victoria Road** that monitors road traffic and adjusts the signal time to ensure traffic flows efficiently.

We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Ongoing works until 20 September 2024

Dates mentioned in this notification may change

We may be on site for an hour before the start and/or end of each shift

What to expect

Temporary traffic signals in place

Bus stop suspensions

Footpath closure

Noisier works during excavations and road resurfacing

What we will do

Continue to monitor our working methods to reduce disruption

The dates for these works may change – we will provide updates at www.hs2.org.uk/old-oak-and-north-acton

Update: Utility Works on Victoria Road, North Acton

Notification



www.hs2.org.uk

Victoria Road near North Acton Station

Temporary traffic lights and a bus stop suspension will remain in place near North Acton station 20 September as highlighted on the map below.



Victoria Road near Chandos Road

Temporary traffic lights and bus stop suspension will remain in place 20 September as highlighted on the map below.



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

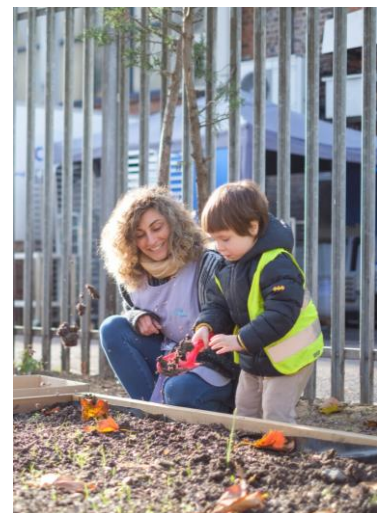
About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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