



# Update: Utility gas protection works on West Gate

July 2024 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Date change

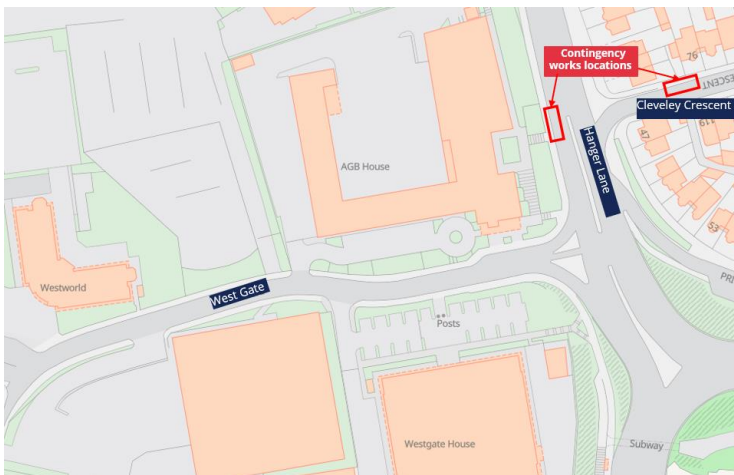
We wrote to you last week to inform you about our works to decommission the old gas main on Westgate from 15 to 18 July 2024. This work has been reprogrammed and will be **from 22 to 24 July 2024**.

As part of this process, we need to ensure we have access to the contingency valves, which are in Hanger Lane and Cleveley Crescent as shown on the image below. This will be required as an emergency measure only.

You can view the previous notifications on the HS2 in your area map via the HS2 in Brent and Ealing webpage here: [www.hs2.org.uk/in-your-area/local-community-webpages/hs2-in-brent-and-ealing/](http://www.hs2.org.uk/in-your-area/local-community-webpages/hs2-in-brent-and-ealing/)

## How will this affect you

In the unlikely event that we need to use the contingency valves there would be a partial footpath and lane closure on Hanger Lane and Cleveley Crescent.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Duration of works

**22 to 24 July 2024**

8am to 6pm

We may be on site for an hour before the start and/or end of each shift

Dates mentioned in this notification may change

## What to expect

Potential lane closure, partial footpath closure and parking suspensions if required

Potential increase of construction activities in this area if required

## What we will do

Continue to monitor our working methods to reduce disruption

Monitor noise, dust and vibration levels

Advise our staff to be mindful of our neighbours

## Provide updates at:

[www.hs2.org.uk/brent-and-ealing](http://www.hs2.org.uk/brent-and-ealing)

Call our HS2 Helpdesk team on **08081 434 434**

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website [www.hs2.org.uk](http://www.hs2.org.uk)

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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