



Notice of temporary traffic management on Flats Lane, Swinfen

July 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new high-speed railway in your area.

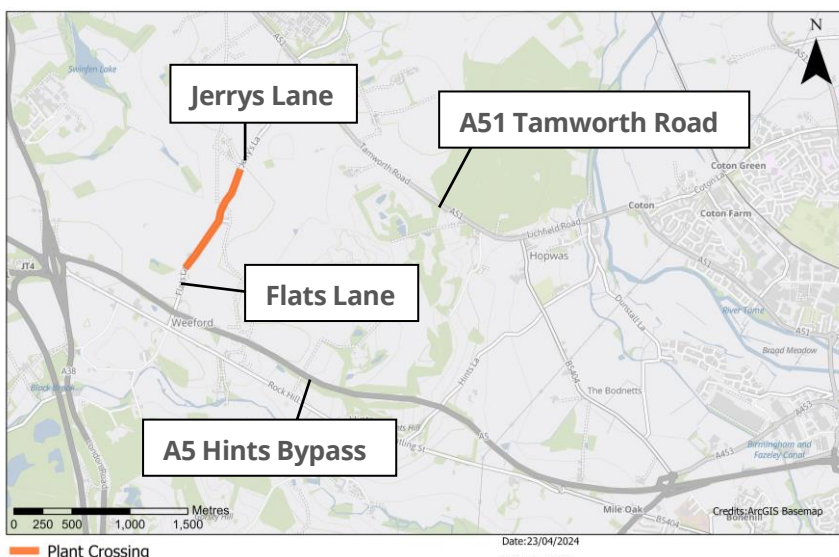
The work we will do

We will begin works to construct Flats Lane Overbridge. This will require using the plant crossing that was installed on Flats Lane to start moving material and machinery along the line of route. The plant crossing point will be in use until the completion of Flats Lane Overbridge in 2027.

When the work will take place

To complete our works on Flats Lane we will require temporary traffic management. The plant crossing will be in use from:

- **13 August 2024 to 31 December 2027** between 8.00am to 6.00pm Monday to Friday and 8.00am to 1.00pm Saturday (where required).



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on **08081 434 434** or email hs2enquiries@hs2.org.uk

Duration of works

Temporary traffic lights from 13 August 2024 until 31 December 2027.

Our working hours will be 8.00am to 6.00pm (Monday-Friday) and 8.00am to 1.00pm Saturday.

Our workforce can be on-site one hour before and after to set up and secure our equipment.

What to expect

Low-level noise from our machinery.

Please note these works may be subject to change.

What we will do

Inform you of any changes in advance.

Keep you informed of updates via:
www.hs2.org.uk/Staffordshire

Call our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice:

<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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