

Working in partnership wit



# **Update: extended working hours for utility works on A40 Western Avenue**

July 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

## **Extended working hours**

We are currently working to protect and upgrade the gas main below the A40 Western Avenue between Alperton Lane and Hanger Lane Gyratory.

In order to work as efficiently as possible, we will work extended hours from Wednesday 31 July 2024. We currently work from 8am to 6pm Monday to Friday and 8am to 1pm Saturday.

The new times will be from 8am to 10pm Monday to Sunday.

We would like to apologise for the disruption or inconvenience these works may cause.

## Overnight slip road closure

Due to phase changes, on **Wednesday 31 July, from 11pm to 5am** the Westbound entry slip road will be closed from Hanger Lane.



During these hours, traffic will be diverted east onto the A40 up to Gypsy Corner and returned through the tunnel back towards Hanger Lane.

We will continue working with utility providers, Transport for London and Ealing Council to coordinate works on the local road network, wherever possible.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

# **Notification**



#### **Duration of works**

Ongoing until late October 2024

Traffic management in place 24 hours a day 7 days a week

#### What to expect

Extended working hours from 31 July 2024:

Monday – Sunday8am - 10pm

#### What we will do

Provide updates at: https://www.hs2.org.uk/in -your-area/map/

# **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

#### The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residentscommissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (https://bit.ly/3oOA25j).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

#### **Construction Commissioner**

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

### **Property and compensation**

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property Find out if you can claim compensation at: www.gov.uk/claimcompensation-if-affected-by-hs2

#### **Holding us to account**

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-26/07/2024

#### Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

#### Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, বেইলে, অডিও বা সহজ পাঠ্যোগ্য বিনাম্ল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাখে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস2 লিমিটেড (HS2 Ltd.)–এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

### **Contact us**

Contact our HS2 Helpdesk team all day, every day of the year on:

Treephone **08081 434 434** 



Minicom **08081 456 472** 



@ Email HS2enquiries@hs2.org.uk

Write to:

**FREEPOST** 

**HS2 Community Engagement** 

Website www.hs2.org.uk

To keep up to date with what's happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our **Privacy Notice** 

https://www.gov.uk/government/publications/high -speed-two-ltd-privacy-notice

High Speed Two (HS2) Limited, registered in England and Wales. Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56