



Update: Utility gas works on West Gate

July 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

West Gate Gas Diversion

From **15 to 18 July 2024**, we will be decommissioning the old gas main in West Gate as part of our works. As part of our emergency planning, we need to ensure we have access to the contingency valves, which are below ground in Hanger Lane and Cleveley Crescent as shown on the image below.

How will this affect you

In the unlikely event that we need to use the contingency valves there would be a partial footpath and lane closure on Hanger Lane and Cleveley Crescent and excavation would take place. The locations are shown on the map below.

Please accept our apologies for any inconvenience caused.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

15 to 18 July 2024

8am to 6pm

We may be on site for an hour before the start and/or end of each shift

What to expect

Potential lane and footpath closure

Increase of construction activities in this area

What we will do

Monitor noise, dust and vibration levels

Advise our staff to be mindful of our neighbours

Provide updates at:

www.hs2.org.uk/brent-and-ealing

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

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Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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