



# Summer Update: Victoria Road Ancillary Shaft Headhouse

July 2024 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for updates about works in your area at [www.hs2.org.uk/brent-and-ealing](http://www.hs2.org.uk/brent-and-ealing)

## Construction of headhouse structure

From mid-July 2024 we will start work on the ancillary shaft headhouse. The headhouse will contain the safety controls and ventilation systems for the future railway tunnel below.

**During the first phase of works, from 18 July to 18 September 2024,** we will drive piles into the ground to create a strong foundation for the concrete base of the headhouse.

Works will take place from 8am to 6pm Monday to Friday, and 8am to 1pm on Saturdays. There may be times when we will need to work outside these hours, and we will let you know in advance.

Details of further headhouse works will be provided as the works progress.

## How will these works affect you?

We do not expect the piling works to cause any major disruption, but you might hear additional noise from the piling rig over regular background noise.

We will put the following mitigation measures in place to reduce disruption:

- Dust suppression during dry periods to minimise dust production into the air
- Noise and vibration monitoring
- Piling works will be carried out during core hours

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

From 18 July to 18 September 2024

Monday to Friday – 8am to 6pm

Saturday – 8am to 1pm

We may be on site for an hour before the start and at the end of each shift,

## What to expect

You may notice additional noise from the piling rig during works and from vehicle movements to and from site

## What we will do

Monitor noise, dust and vibration levels

Use best practical working methods

Provide updates at [HS2.org.uk/in-your-area/](http://HS2.org.uk/in-your-area/)

# Summer Update: Victoria Road Ancillary Shaft and Headhouse

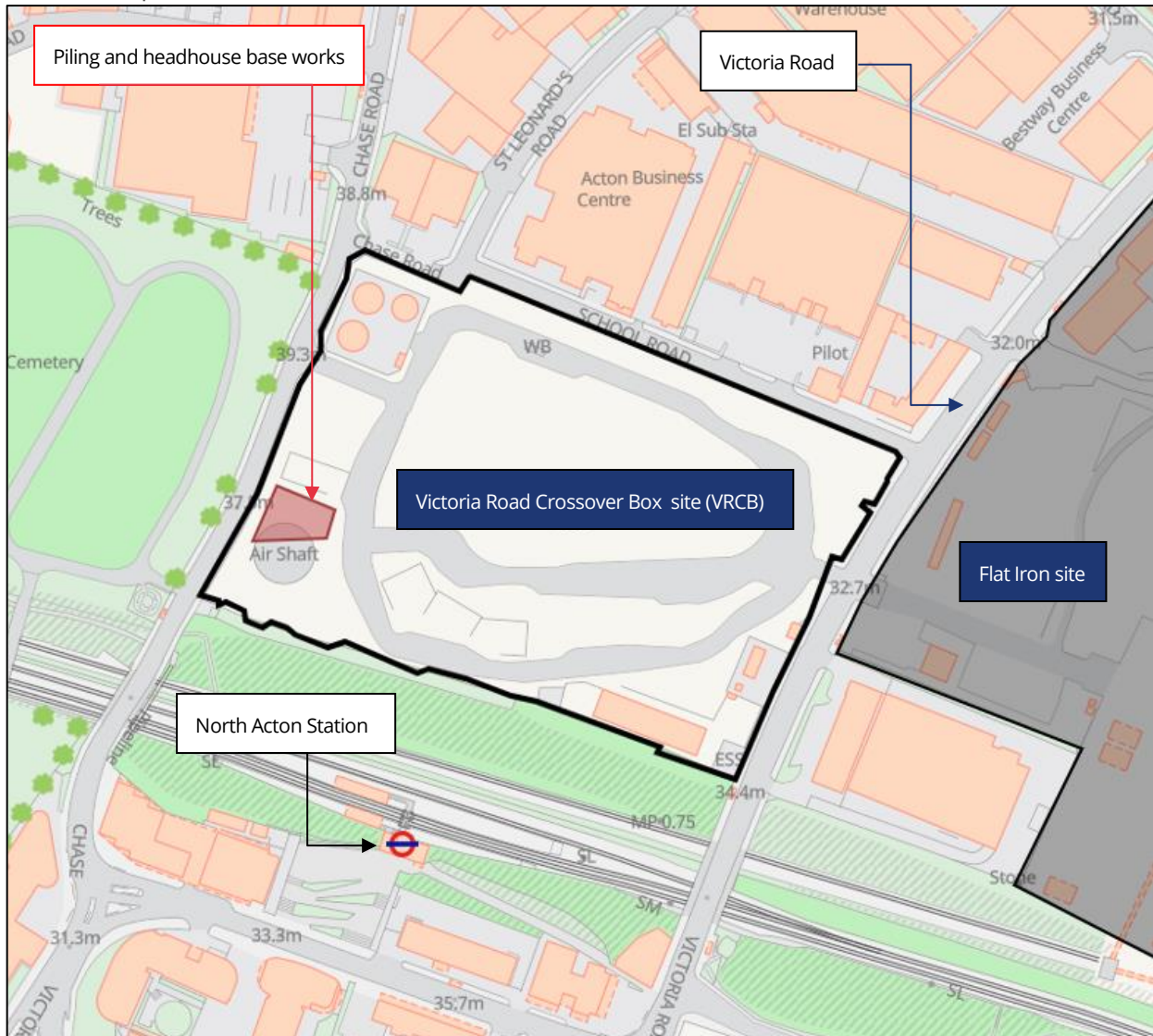
Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

## Map of the Victoria Road Crossover Box site

The map below shows the site boundary of the Victoria Road Crossover Box and the area of the piling and base slab of the future headhouse.



Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

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 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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