

# Northolt tunnelling update

July 2024 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Tunnelling update

The Northolt Tunnel West route broadly follows the London Underground Central Line and the Chiltern Mainline. So far, our tunnel boring machines (TBMs) have built just over eight miles of tunnel since their launch in September 2022. The first of our TBMs will be leaving the Mandeville Road vent shaft towards the end of July. The second TBM has just passed under Mandeville Road and will stop for around two weeks within our vent shaft site for routine maintenance.

## Monitoring taking place during tunnelling

We have installed specialist equipment in several locations along the tunnelling route to monitor ground movement before, during and after construction. The surveying team will be at various locations in Northolt to take regular readings from this equipment. You may see members of the team assembling a tripod to mount monitoring equipment in order to take readings. This activity will be quiet, for a short duration and will not affect access to footpaths and driveways.

We are also monitoring the footbridge linking Carr Road and Belvue Road. We are expecting minimal ground movement from our tunnelling, but it may be necessary to temporarily close the footbridge for safety reasons, until the TBM has passed this location. If this becomes necessary, we will put up notices on barriers. We will cordon off both ends of the bridge and a clearly signed diversion route will be in place. We apologise in advance for any inconvenience this may cause.

Please see the map overleaf for more information on the above.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

From late September 2022 to winter 2024

24 hours, seven days a week

### What to expect

Properties near the tunnelling works may hear a faint, low rumbling noise as the tunnel boring machines pass by

It is unlikely vibration from tunnelling will cause damage to properties

Surveying teams carrying out monitoring

Possible closure of footbridge and diversion in place

### What we will do

Keep you updated on progress and advise when to expect tunnelling in your area.

We will provide updates at [www.hs2.org.uk/in-your-area/map/](http://www.hs2.org.uk/in-your-area/map/)

# Northolt tunnelling update

Notification

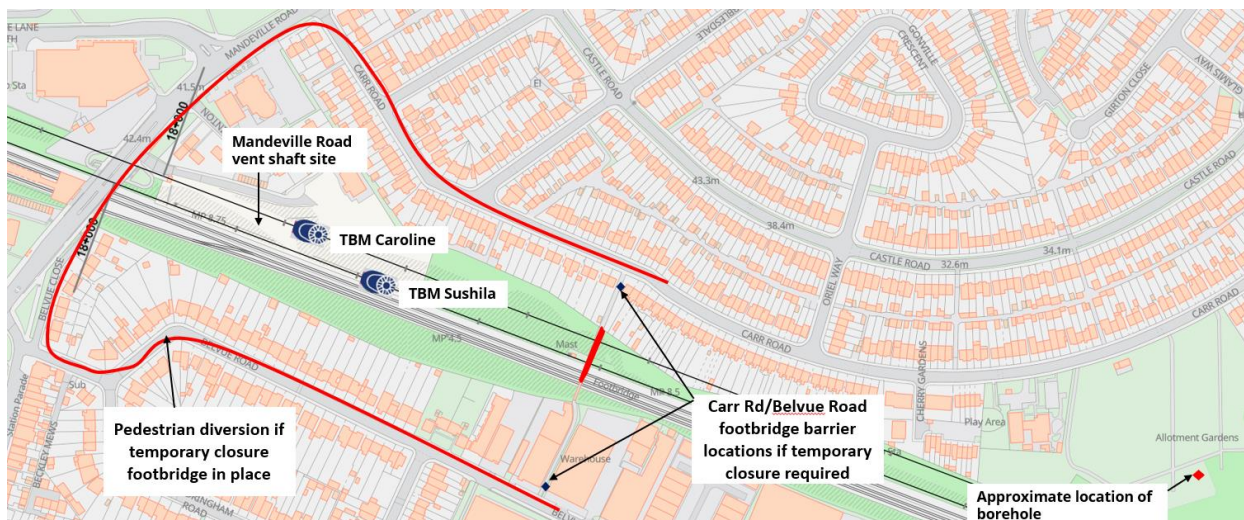


[www.hs2.org.uk](http://www.hs2.org.uk)

## Boreholes in nearby open spaces

As part of our continued investigative work, we are routinely checking the boreholes along the route. Some of the boreholes are in open spaces in the area. You may see our operatives carrying out checks on a daily basis, including the groundwater monitoring borehole which is located at the Carr Road allotments. From now until October 2024, while tunnelling takes place in this area, we will be inspecting the borehole both day and night at 12-hour intervals. The inspections only take a few minutes and will be carried out quietly by our operatives.

## Tunnel boring machine location, footbridge and diversion route in case of closure and Carr Road Allotment Gardens borehole location



Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice:

<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

**Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-Tun-1-22/07/2024**

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56