



Update: Westgate Headhouse construction

July 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Erection of Headhouse steel frame

From 29 July to 23 September 2024, we will begin works to erect the structural steel frame of the headhouse. These works will take place during our core working hours.

The headhouse is the building on top of the ventilation shaft which contains the fire control and ventilation systems for the railway tunnels below.

What to expect

Works will include the following activities:

- Steel deliveries (up to two per day)
- Steel works and fixings
- Use of cranes for lifting operations
- Installation of metal decking to form the floors within the headhouse

What we will do

We do not anticipate these planned works to be disruptive, but you may experience normal construction noise and activity throughout.

We will continue to monitor our activities and implement best practice methods to ensure that works are carried out safely and with the aim to minimise disruption.

We understand that our activities may have an impact on residents and businesses near the site.

Your local engagement team are happy to speak with you in person or virtually about any questions or concerns you may have about our works in your local area.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

29 July 2024 to 23 September 2024

Core working hours

8am to 6pm, Monday to Friday and 8am to 1pm Saturdays

What to expect

Operational noise from onsite vehicles and construction machinery and activities

Additional lighting during

What we will do

Continue to monitor our work practices to ensure disruption is kept to a minimum. Advise our staff to be mindful of the local community. Provide updates at www.hs2.org.uk/in-yourarea/map/

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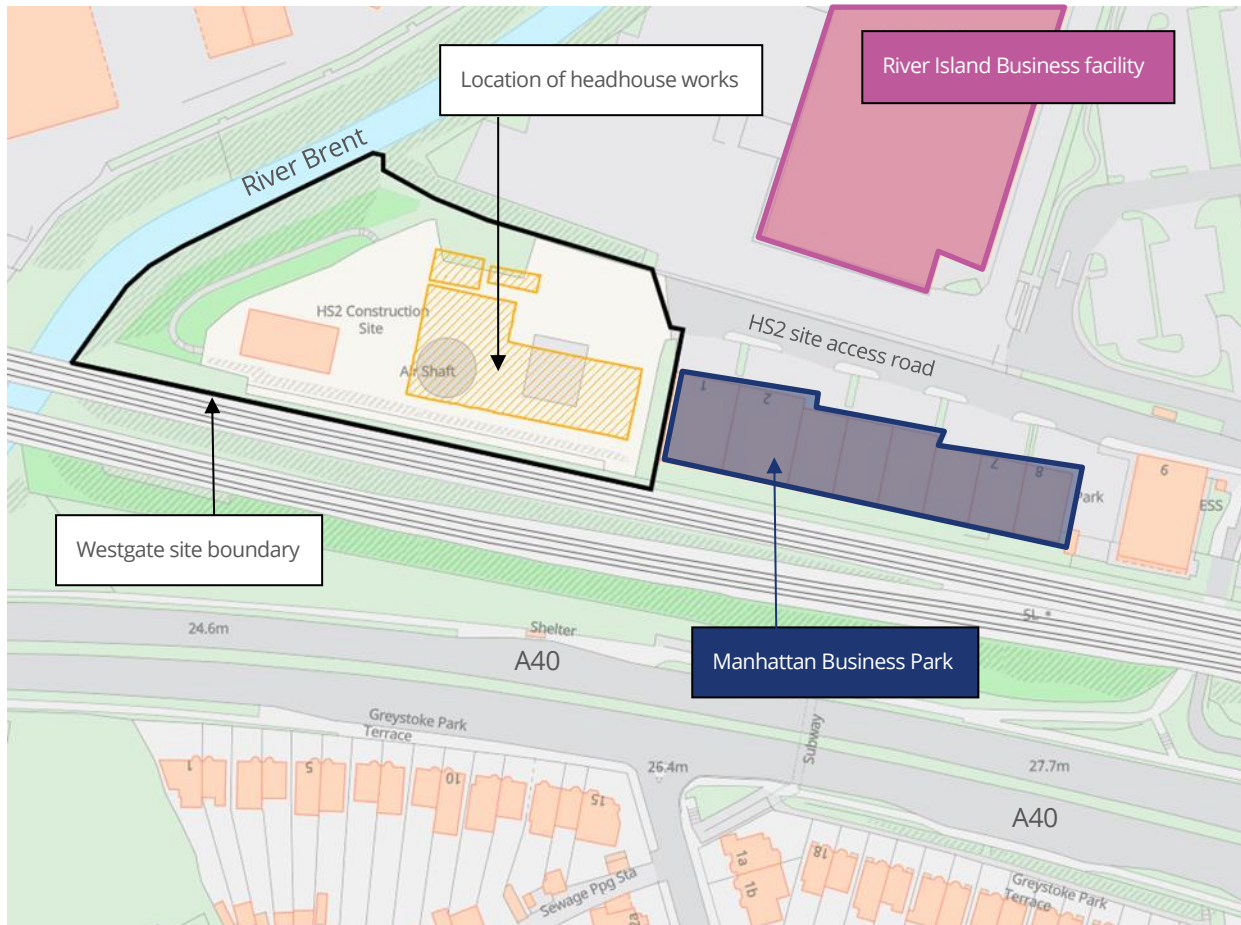
Notification



www.hs2.org.uk

Location of the Westgate site and Headhouse works

Please see below the location of the headhouse works within the HS2 Westgate site



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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