



Update: Utility works on Kilburn High Road

December 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Utility Works on 'lower' Kilburn High Road

We recently wrote to you about the ongoing works on Oxford Road and Greville Road, which we expected to have completed by 13 December 2024. Due to a delay in the arrival of some materials necessary for road reinstatement, the works on Greville Road and Oxford Road have now been **extended to 20 December 2024**.

We recognise the impact that the works and delays have caused and apologise for the disruption. Updates will be provided at HS2 in Camden - HS2. Thank you for your patience and understanding throughout these works.

HS2 Virtual drop-in events

HS2 and their contractors would like to invite you to book an appointment for a virtual drop-in session. The sessions are a chance to learn more about works at the Adelaide Road (Camden) and Canterbury Works (South Kilburn) sites.

You can register for a 20-minute virtual session at <https://www.hs2.org.uk/events/virtual-drop-ins-hs2-works-at-adelaide-road-and-south-kilburn-2/>

Our next Virtual drop-in sessions are:

- Wednesday 18 December, between 4pm and 6pm
- Wednesday 15 January 2025, between 4pm and 6pm

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Ongoing until 20
December 2024

Working Hours

8am to 6pm Monday to
Friday and 8am to 1pm
Saturdays

We may be on site for an
hour before the start
and/or end of each shift

What to expect

Temporary traffic
management at the
junction of Oxford Road
and Greville Road

Parking bay suspensions
on Oxford Road and
Greville Road

What we will do

Continue to monitor
our working methods
to reduce disruption.

Provide updates at HS2
in Camden

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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