



## Notice of visual surveys between Hanger Lane and Northolt Stations

June 2024 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for updates about works in your area at [www.hs2.org.uk/brent-and-ealing](http://www.hs2.org.uk/brent-and-ealing)

### Surveys along HS2 tunnel route

From **July to December 2024**, our surveying team will be carrying out visual surveys along the HS2 tunnel route between Hanger Lane Station and Northolt Station.

The surveys are required in advance, and during the tunnelling works in this area. We will build the tunnels in this area from summer 2024 to spring 2025.

The maps on the following page show the approximate location of the HS2 tunnel route.

You may notice members of our team working in areas above the tunnel route. They will be using handheld equipment and (if necessary) they may need to take pictures of public areas above the planned tunnel route.

### Speak with our local engagement team

Our engagement team are happy to arrange a time to speak with you about tunnelling works in your local area. Please contact the HS2 Helpdesk via the contact details below to arrange this.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Duration of works

From July to December 2024

Mondays to Fridays from 8am to 4pm

### What to expect

Members of our team will be walking along the tunnel route to carry out visual surveys

### What we will do

We will use handheld equipment including cameras to document the surveys

Provide updates about these works via the HS2 in Brent and Ealing webpage

We will let you know if the dates for these works change

We will write to you with more information if the surveys will impact you directly

# Notice of visual surveys between Hanger Lane and Northolt Stations

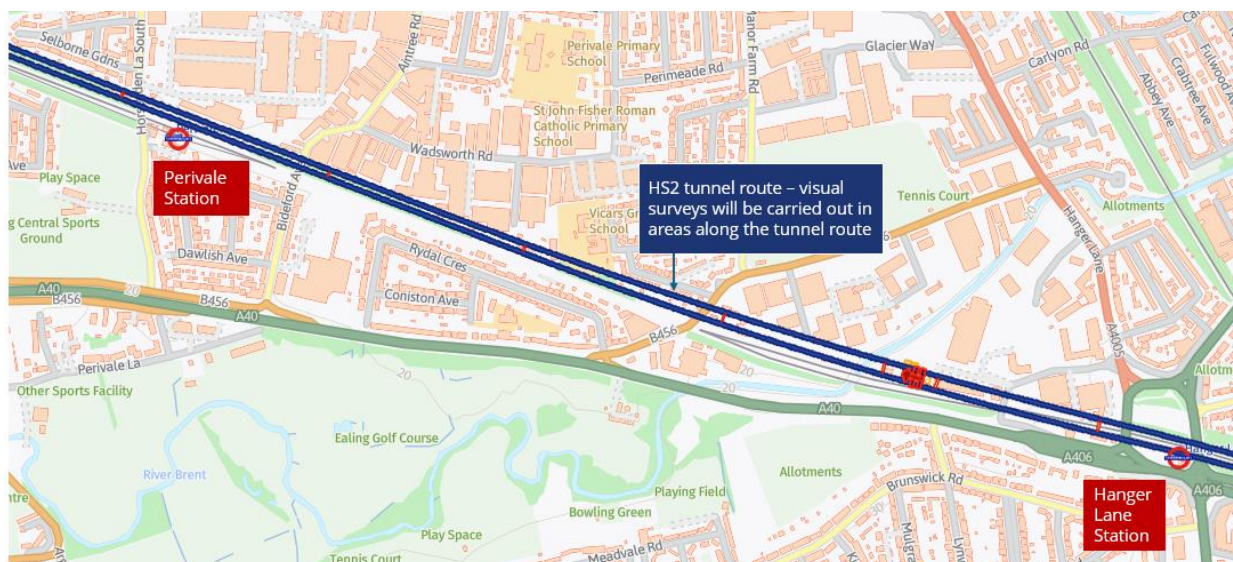
Notification



[www.hs2.org.uk](http://www.hs2.org.uk)

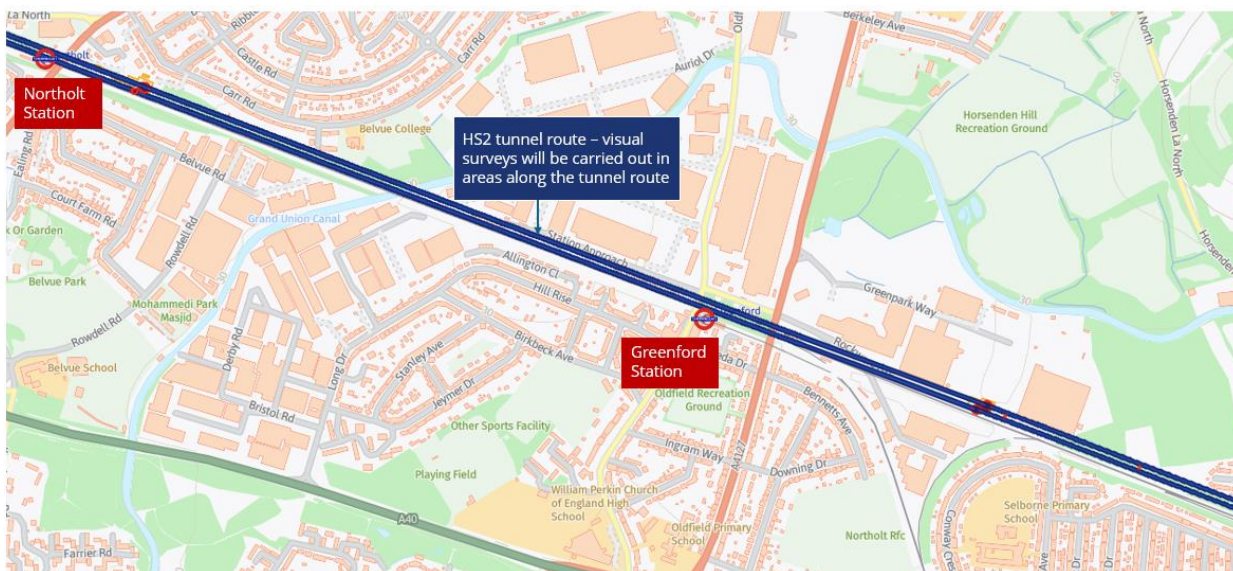
## Tunnel route between Hanger Lane and Greenford Stations

Our survey team will be walking in this area to carry out visual surveys.



## Tunnel route between Greenford and Northolt Stations

Our survey team will be walking in this area to carry out visual surveys.



Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>





# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

**Reference number:** HS2-EW-SCS-Ph1-Ar-So-S2-Prog-Works-1-27/06/2024

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



Freephone **08081 434 434**



Minicom **08081 456 472**



Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website [www.hs2.org.uk](http://www.hs2.org.uk)

To keep up to date with what is happening in your local area, visit:

**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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