

Notice of BT chamber construction

June 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high-speed railway for Britain. BBVS is the contractor working on behalf of HS2 to construct the Old Oak Common station.

What are we doing

As part of our station construction works, we need to divert a BT cable, which is located inside the BBVS site compound on Wormwood Scrubs. This activity includes the construction of an underground chamber to create a new route for the BT cable.

Before we begin to dig into the soil to create the chamber, we will be stabilising the area by installing vertical timber supports. These works are scheduled to begin today (Tuesday 11 June 2024) until Saturday 15 June 2024.

Once the BT chamber has been constructed, we will create the new route for the BT cable. This work will take place from Monday 17 June until Friday 23 August 2024. Your BT services will not be affected by these works.

All work will take place between Monday to Friday 8am to 6pm, Saturday and Sunday 8am to 1pm.

We are aware that these works may create some noise, so we will:

- put up noise barriers around the work area
- carefully handle tools and equipment
- be mindful of the placement and handling of materials
- control raised voices on site

We also plan to locate machinery and noise-causing activities away from residents where reasonably practicable.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Chamber construction:

Tuesday 11 June –

Saturday 15 June 2024

Cable rerouting: Monday

17 June – Friday 23 August 2024.

What to expect

Working hours: Monday to Friday 8am to 6pm, Saturday and Sunday 8am to 1pm.

Some noise from machinery

What we will do

We will use noise barriers and plan our site layout to reduce any noise.

We will work hard to complete the works as quickly as possible to reduce disruption.

For more information on Old Oak Common: <https://www.hs2.org.uk/in-your-area/local-community-webpages/hs2-in-old-oak-and-north-acton/>

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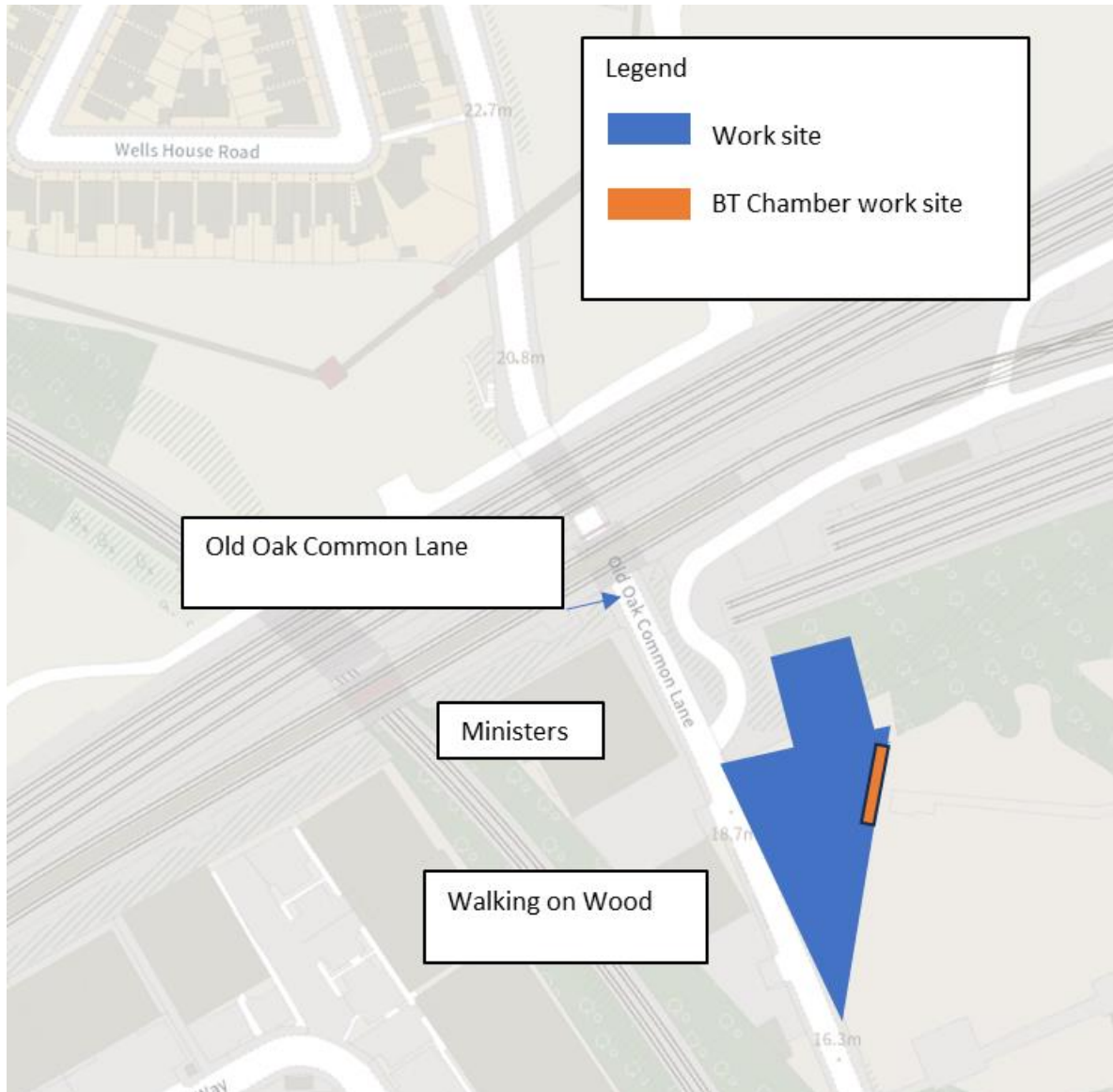
Notification



www.hs2.org.uk

Location of works

Tuesday 11 June until Friday 23 August 2024



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-MW-BBVS-Ph1-OOC-St-S4-CR-35-09/05/2024

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56