



Update: Utility gas protection works on West Gate

High Speed Two (HS2) is the new high speed railway for Britain.

West Gate Gas Diversion

We wrote to you in January, to tell you about the utility works that started on 6 February and were due to be completed on 7 June 2024.

Once we started the works, we realised that the condition of the gas main was worse than expected. Coordinating with the utility provider also contributed to the delays with these works.

Works are now due to be completed by 20 August 2024. There will be a combination of overnight and daytime working from 8pm to 6am and 8am and 8pm.

You can view the previous notifications on the HS2 in your area map via the HS2 in Brent and Ealing webpage here: www.hs2.org.uk/in-your-area/local-community-webpages/hs2-in-brent-and-ealing/

How will this affect you

We will create temporary changes on West Gate to ensure the safety of the public and our staff. This will include a footpath closure, lane closures and parking bay suspensions. Maps are included on the following page.

We will use noise reducing barriers where possible to help minimise noise, working as efficiently as possible whilst keeping our work areas safe and tidy.

Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you by phone if you have any questions.

Please contact the HS2 Helpdesk using the contact details below to arrange this.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

6 February to 20 August 2024

Between 8pm and 6am or 8am to 8pm

We may be on site for an hour before the start and/or end of each shift

Dates mentioned in this notification may change

What to expect

Lane closure, partial footpath closure and parking suspensions

Increase of construction activities in this area

What we will do

Continue to monitor our working methods to reduce disruption

Monitor noise, dust and vibration levels

Advise our staff to be mindful of our neighbours

Provide updates at:

www.hs2.org.uk/brent-and-ealing

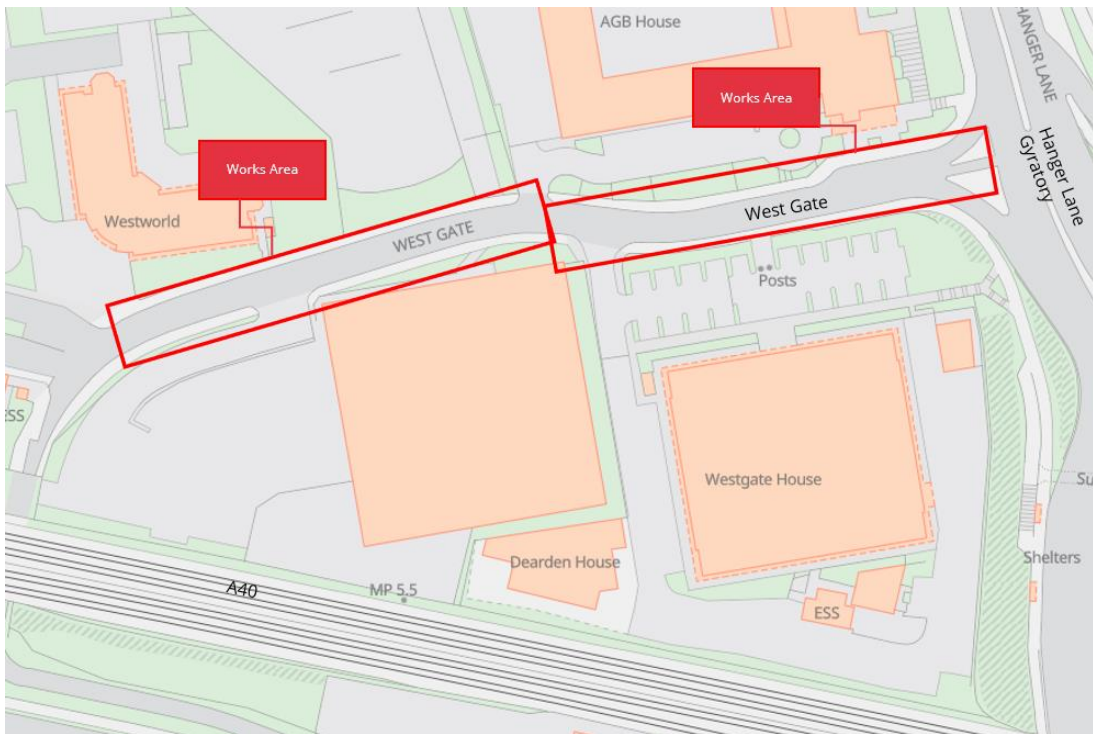
Update: Works on West Gate

Notification



www.hs2.org.uk

Utility works location from 6 June to 20 August 2024



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

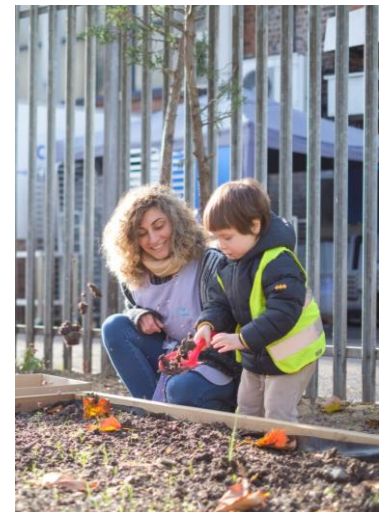
About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice: <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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Company registration number: 06791686. VAT registration number: 888 8512 56