

HS2

Update: Utility Works on Victoria Road, North Acton

May 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for updates about works in your area at www.hs2.org.uk/old-oak-and-north-acton

We wrote to you in December 2023 about utility works to install a new cable diversion under Victoria Road from January to June 2024. These works are being carried out by UKPN on behalf of HS2.

During the works, we have found some of the existing utility services in poor condition. We have been working with UKPN to carry out testing and additional works within our existing works areas, to help improve the conditions of the current infrastructure.

The end date for these works has been extended to 17 August, with working hours from 8am to 10pm, Monday to Friday and 8am to 6pm on weekends.

You can see information about the location of the ongoing works on the following page.

How might this affect you

To minimise traffic disruption and to ensure the safety of the public and our operatives, we will be using an automated traffic management solution on **Victoria Road** that monitors road traffic, and adjusts the signal time to ensure traffic flows efficiently.

We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you over the phone if you have any questions about the works.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Ongoing works until 17 August 2024

Dates mentioned in this notification may change

We may be on site for an hour before the start and/or end of each shift

What to expect

Temporary traffic signals in place

Bus stop suspensions

Footpath closure

Noisier works during excavations and road resurfacing

What we will do

Continue to monitor our working methods to reduce disruption

The dates for these works may change – we will provide updates at www.hs2.org.uk/old-oak-and-north-acton

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Notification



www.hs2.org.uk

Victoria Road near North Acton Station

Temporary traffic lights and a bus stop suspension will remain in place near North Acton station until August 2024, as highlighted on the map below.



Victoria Road near Chandos Road

Temporary traffic lights and bus stop suspension will remain in place until August, as highlighted on the map below.



Contact our HS2 Helpdesk team on **08081 434 434**

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Atlas Road

Temporary traffic lights and footpath closure will remain in place on Atlas Road until August 2024, as highlighted on the map below.



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



Freephone **08081 434 434**



Minicom **08081 456 472**



Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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