



Notice of works next to railway tracks

May 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

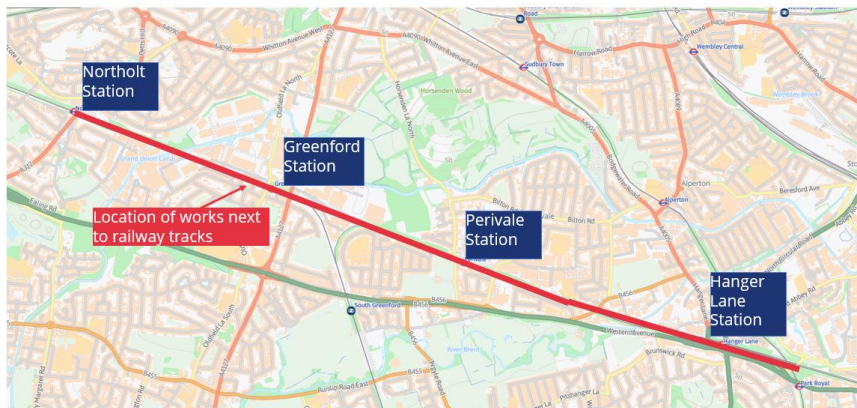
You can sign up for updates about works in your area at www.hs2.org.uk/brent-and-ealing

Vegetation clearance and monitoring installation

We wrote to you in April to inform you of our plans to trim vegetation next to the railway tracks from 13 May to 31 May. This area of works will now cover between Hanger Lane and Northolt Stations **until 7 June 2024**. These works will take place overnight between 12am and 6am.

From **15 May to 23 June**, we will install monitoring equipment in the same area. This will also take place overnight when trains are not running. We will use the monitoring equipment to monitor the railway tracks when we build the HS2 tunnels in this area.

The map below shows the location of these works.



Speak with our local engagement team

If you have any concerns about this, our local engagement team are happy to arrange a time to speak with you. Please contact the HS2 Helpdesk via the contact details below to arrange this.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Between 13 May and 23 June

Mondays to Fridays, overnight when trains are not running

What to expect

We will trim vegetation and install monitoring equipment next to the railway tracks

What we will do

We will use handheld equipment and install monitoring equipment

Provide updates about these works via the HS2 in Brent and Ealing webpage

We will let you know if the dates for these works change

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



Freephone **08081 434 434**



Minicom **08081 456 472**



Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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