

Update: Tunnel segment deliveries to West Ruislip

August 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon and Northolt. Our team would like to invite you to:

- ❖ **Visit the HS2 Information Hub**
Our Community Information Hub is open for drop-ins every Monday and Wednesday from 2pm to 4pm. You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.
- ❖ **You can book a virtual one to one appointment**
at Communities@scsrailways.co.uk.

You can sign up for regular updates in your local area at hs2inhillingdon.co.uk

What we are doing

We wrote to you on 14 June to let you know that deliveries of tunnel segments by rail had resumed following a review of safety procedures.

We have now resumed full rail deliveries. We expect this to continue until December 2024. We will let you know if this changes.

Typically segment road deliveries supplement the rail deliveries when both TBMs Sushila and Caroline are mining. In August one of TBMs will stop for maintenance negating the need for road deliveries.

Please note segment road deliveries may be utilised if there are unforeseen challenges with deliveries by rail.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

By rail:

Weekday Delivery of tunnel segments by rail until December 2024

By road:

Delivery of tunnel segments by road to the West Ruislip HS2 compound will cease temporarily until early September 2024, unless there are restrictions on the train deliveries

What we will do

Monitor our delivery methods and plan deliveries to minimise disruption to residents

Provide updates at HS2inHillingdon.co.uk

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www.hs2.org.uk

How these deliveries might affect you

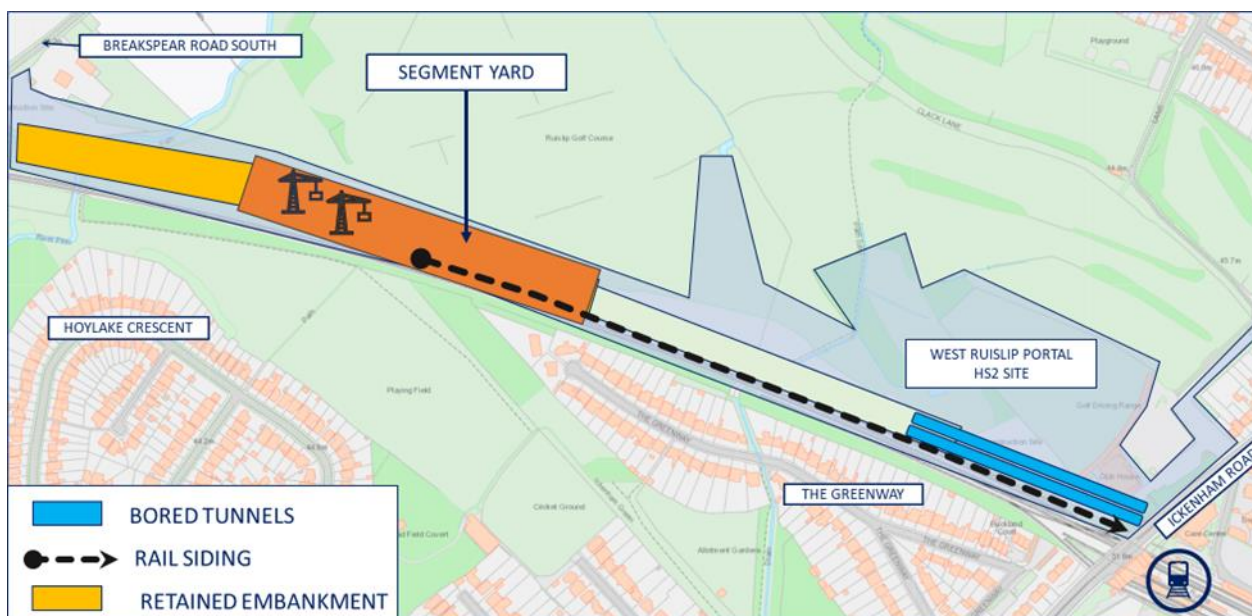
There will be one train each night delivering 12 rings, each comprising seven segments. The train will arrive at West Ruislip at around 11pm. The locomotive will then divide the train into two parts and shunt them into the siding. The locomotive will then shut down while the gantry crane unloads the segments.

The locomotive will restart at around 6am, shunt the train back into one piece prior to departure at around 7am. Most of the time the trains are at our West Ruislip site they will be stationary while they are being unloaded.

During the unloading process, the locomotive engine will be shut down. It will only start up again shortly before its departure to build up brake pressure.

In the event of running two train deliveries each day, the timing will change with the first train arriving at West Ruislip at 7am and departing at 9am. The second arriving at 7.30pm and departing at 9pm.

Map



Contact our HS2 Helpdesk team on **08081 434 434**

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How these works might affect you

Lorry movements for segment deliveries if needed due to limitations with the rail deliveries, will be included in the existing limit of 550 lorry movements a day in Hillingdon.

Tunnel segment deliveries, which were taking place during extended working hours (Monday to Saturday 8am to 10pm), will cease in August 2024.

We would like to apologise for any disruption or inconvenience these deliveries may cause, there are issues with rail deliveries and we need to delivery segments by road. Every effort will be taken to ensure that these deliveries are conducted in the least impactful way. We will ensure that disruption is kept to a minimum.

Approved HGV routes in Hillingdon



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

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