

Working in partnership with



# Notice of Ellesborough Road lane closure for utility works

July 2024 | www.hs2.org.uk



# What are we doing?

In March, we completed our works for the new alignment of Ellesborough Road. We implemented traffic management due to the high voltage cable encased in concrete in the road. We are awaiting a date from one of our utility providers to remove the cable, and as a result we have had to extend our traffic management. When the utility provider confirms a date for removing the cable we will update and advise accordingly.

There are currently three-way traffic lights, 24 hours a day on Ellesborough Road. These will remain in place until our partner can move the cable and the concrete is removed.

Pedestrian and resident access is being maintained throughout this lane closure.

#### When will these works take place?

• Traffic Management will remain in place until the removal of the cable is carried out by the utility provider.

Please note, these dates may be subject to change due to circumstances outside of our control but will be completed on or around the timings specified.

Should our team finish earlier than planned, we will open the road when practicable.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

# **Notification**



# **Duration of** works

Traffic management will remain until the cable is removed from the road by our utility provider

### What to expect

Three-way traffic lights to manage a lane closure on Ellesborough Road

#### What we will do

Respond promptly to any complaints we may receive and action accordingly.

Manage any noise or traffic impacts.

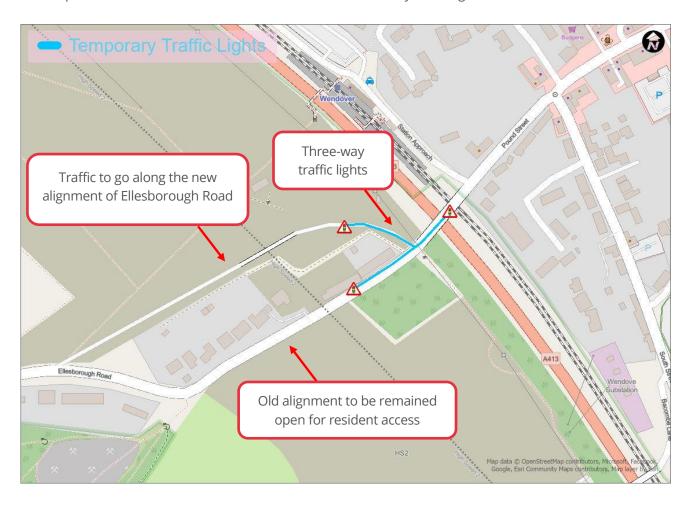
Access available for residents and pedestrians.

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#### Where will the lane closure be?

The map below shows the area of the lane closure with three-way traffic lights.



# **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

#### **Residents' Charter and Commissioner**

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents'
Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltd-residents-commissioner
You can contact the Commissioner at:

residentscommissioner@hs2.org.uk

#### **Construction Commissioner**

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

### **Property and compensation**

You can find out all about HS2 and properties along the line of route by visiting: www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

# Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

## **Contact Us**

Contact our HS2 Helpdesk team all day, every day of the year on:

🏗 Freephone **08081 434 434** 

Minicom 08081 456 472

@ Email hs2enquiries@hs2.org.uk

Write to:

FREEPOST HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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Contact our HS2 Helpdesk team on 08081 434 434