



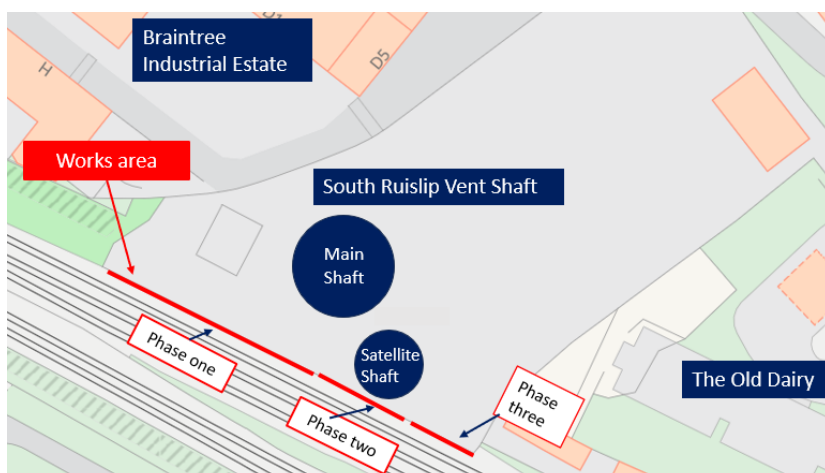
# Update on southern boundary wall works at South Ruislip Vent Shaft site, Victoria Road

April 2025 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## What we are doing

We wrote to you in February 2025 about works to build the permanent southern boundary wall at the South Ruislip Vent Shaft. The work will be done in three phases, as shown on the map below. We will update on start date and duration ahead of each phase.



We will install pre-cast concrete walls. The pre-cast walls will be lifted into place by an excavator and will be fixed to the foundation base using hand tools.

## Phase 1 - Overnight works from 13 April to 6 June 2025

For safety reasons, we need to complete some works in phase one overnight when trains are not running. From **13 April to 6 June 2025**, we will work overnight from 10pm to 4:30am Monday to Thursday and 10pm to 6:30am on Saturdays and Sundays. There will not be overnight working on Fridays.

## How this may affect you

You may experience some noise and vibration during this work. We will use noise reducing barriers where possible and water sprays to reduce dust. We will monitor noise, dust and vibration levels. We apologise for any disruption this work may cause.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

Phase 1: 13 April to 6 June 2025

Overnight works:

Monday to Thursday:  
10pm to 04:30am

Saturday and Sunday:  
10pm to 6:30am

We may be on site for an hour before and/or after each shift

## What to expect

You may notice noise and vibration from the construction machinery

## What we will do

Use noise reducing barriers

Use water sprays to reduce dust

Provide updates at [HS2inHillingdon.co.uk](http://HS2inHillingdon.co.uk)

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](https://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](https://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](https://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](https://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](https://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](https://www.HS2inyourarea.co.uk)**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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