

## Notification



# Update: 24/7 works at Mandeville Road Vent Shaft site

May 2024 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at [www.hs2inbrentandealing.co.uk](http://www.hs2inbrentandealing.co.uk)

## What we are doing

We wrote to you on 20 May 2024, to let you know that we would be working 24/7 during the month of June. We're now confirming when in June this will take place. We will be building a maintenance adit at our Mandeville Road site. This is an underground passage that connects the satellite shaft to the main shaft. The works will consist of excavation and spray concrete lining.

These works will take place during a period of extended working hours in June, as follows:

- 24 hours Monday to Friday, and Saturdays 8am to 1pm, for three weeks – **These works are currently planned from 1 to 9 and 17 to 30 June**
- 24 hours Monday to Sunday for 1 week – **These works are currently planned from 10 to 16 June**

During the extended working times, you may experience increased construction noise and vibration. We will use noise reducing barriers to help keep noise to a minimum. Noise and vibration monitoring will continue, with extra noise suppression if needed.

We will notify you if the dates for these works change.

We would like to apologise for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

24/5 works from 1 to 9 June and 17 to 30 June

24/7 works from 10 to 16 June

## Working hours

Monday to Sunday  
24 hours

## What to expect

You may notice vibration and noise from the construction machinery

## What we will do

Use acoustic barriers around the machinery to help reduce noise

Noise and vibration levels will be monitored continually, and additional noise suppression will be put in place if required

## Provide updates at:

[HS2inbrentandealing.co.uk](http://HS2inbrentandealing.co.uk)

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.  
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Call our HS2 Helpdesk team on **08081 434 434**