

## Notification



# Update on concrete pours at Mandeville Road Ventilation Shaft site

February 2024 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Concrete pours in March and April 2025

We wrote to you in January 2025 to let you know about increased deliveries to our Mandeville Road Ventilation Shaft site for concrete pours in the main and satellite shafts.

We are planning eight concrete pours in March and seven in April 2025. We will let you know when the dates are confirmed.

The concrete pours can take around 16 to 20 hours. We expect all the pours to start at 6am but they will have varied finish times. The concrete pours must be uninterrupted to maintain the structural integrity of the ventilation shaft walls.

There will be a delivery of machinery between 4am and 5am in advance of the concrete pour. The machinery will be removed once the concrete pour is complete. We will close Mandeville Road for about 15 minutes so that we can reverse a lorry out of the site to remove the machinery.

While on-site work is not expected to cause additional disruption, there will be periods of noise from the concrete pour and concrete delivery vehicles. Traffic Marshals will guide delivery vehicles as usual. Noise and vibration monitoring will also continue.

We would like to apologise for any disruption these works may cause.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

March 2025:

Eight concrete pours

April 2025:

Seven concrete pours

Working Hours:

16 to 20 hours shift  
starting from 6am

## What to expect

Machinery delivery  
between 4am and 5am

Lorries delivering  
concrete to site

Some periods of noise

Operatives on site for  
extended hours

## What we will do

Use traffic marshals to  
assist with vehicle  
movements

Monitor noise and  
vibration levels

Provide updates at  
HS2inBrent-and-Ealing

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)


## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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Call our HS2 Helpdesk team on **08081 434 434**