

Notification



Update on concrete pours at Mandeville Road Ventilation Shaft site

December 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at HS2inBrent-and-Ealing.

What we are doing

We wrote to you in September 2024, to let you know that deliveries to our Mandeville Road Ventilation Shaft site would occur more regularly to enable continuous concrete pours into the main and satellite shafts.

Previous pours have gone well, and we now want to update about future pours. **There will be two concrete pours in January and three in February 2025.** The dates for upcoming pours are yet to be confirmed, we will provide weekly updates if any changes

Mass concrete pours can take around 16 to 20 hours. We expect all the pours to start at 6am but they will have varied finish times. The concrete pours must be uninterrupted in order to maintain the structural integrity of the ventilation shaft walls.

There will be a delivery of machinery between 4am and 5am each day, ready for a 6am start. The machinery will be removed once the concrete pour is complete. We will close Mandeville Road for about 15 minutes so that we can reverse a lorry out of the site to remove the machinery.

While on-site work is not expected to cause additional disruption, there will be periods of noise from concrete pour and more delivery vehicles will be present due to the quantity of concrete that is required. Traffic Marshals will guide delivery vehicles as usual. Noise and vibration monitoring will continue.

We would like to apologise for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

January 2025:
Two concrete pours

February 2025:
Three concrete pours

Working Hours:
16 to 20 hours shift
starting from 6am

What to expect

Machinery delivery in
early hours between 4am
and 5am

Increase in lorries
delivering concrete to site

Periods of noise from
concrete pour

Team working onsite
during core and extended
hours to monitor and
finish concrete pour

What we will do

Traffic Marshals in place

Monitor noise and
vibration levels

Provide updates at
HS2inBrent-and-Ealing

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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Call our HS2 Helpdesk team on **08081 434 434**