



Update: Utility works in Brunswick Road area

April 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Ongoing works: West Gate Gas Diversion

We wrote to you in April to update you on the utility works on Brunswick Road to protect the gas main below the road. These works had been scheduled to be finished by 29 May 2024.

Unfortunately, this phase of works has taken longer than expected and is now due to be completed by **28 June 2024**.

We apologise for any inconvenience this delay may cause you.

Diversion routes will remain in place until the end of the works. You can view a map of the diversion route on page two.

Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you by phone if you have any questions.

Please contact the HS2 Helpdesk using the contact details below to arrange this.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

15 April to 28 June 2024

Monday to Friday, 8am to 6pm

Saturdays, 8am to 1pm

We may be on site for an hour before the start and/or end of each shift

*These dates are subject to change

What to expect

Road closure

Footpath closure and diversion route

Access to the footpath and allotments will be available at all times

Increase of construction activities in this area

What we will do

Continue to monitor our working methods to reduce disruption

Monitor noise, dust and vibration levels

Advise our staff to be mindful of our neighbours

Provide updates at:

Hs2inbrentand dealing.co.uk

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Notification



www.hs2.org.uk

What we will do

We will use noise reducing barriers where possible to help minimise any noise in the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

Traffic management on Brunswick Road – 22 April to 28 June 2024

The works will be carried out in phases, as shown in the map below. The dates are indicative, and subject to change. The below traffic management phase will begin from 22 April until 28 June 2024



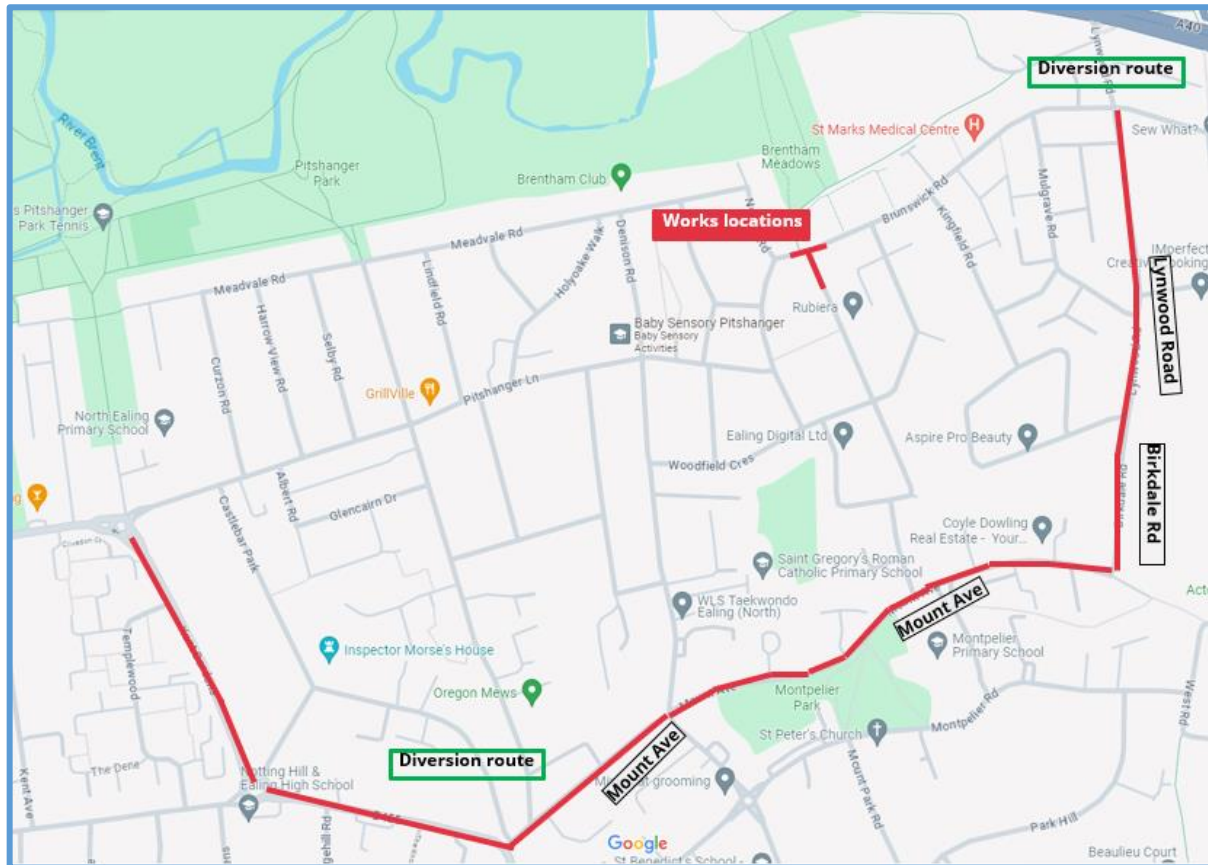
Future works in the Brunswick Road area in 2024

Further works are required in the Brunswick Road area on Lynwood Road and the A40 Western Avenue. We will update you on these works closer to the time. You can find all current and upcoming works at HS2.org.uk/in-your-area/map.

Contact our HS2 Helpdesk team on **08081 434 434**

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Diversion route around Brunswick Road – 22 April to 28 June 2024



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>