Extended working hours at our site on Breakspear Road South

June 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. You can sign up for regular updates in your local area at **hs2inhillingdon.co.uk**

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon and Northolt. Our team would like to invite you to:

Visit the HS2 Information Hub

Our Community Information Hub is open for drop-ins every Monday and Wednesday from 2pm to 4pm. You can find us in the portacabin on the right of the West Ruislip Portal entrance on Ickenham Road.

Book a virtual one to one appointment at Communities@scsrailways.co.uk.

What work is taking place?

From 17 June to 31 December 2024, we will be carrying out work at our site on Breakspear Road South, north of the Chiltern Railway Line, either side of Breakspear Road South.

We will be working to construct the three Retained Embankments that connect the West Ruislip Portal, east of our site to the Copthall Tunnel, which is west of our site boundary. The consented extended working hours are, 7am to 7pm Monday to Friday and 7am to 4pm on Saturdays

We will be building the Embankments to required height using machinery for delivery and placement of material and the compaction of placed material, including vibratory rollers.

We expect these works will create some noise; however, we will ensure the noisy works will not commence before 8am, including the use of ground compaction equipment, and excavator activities.

We will only carry out activities agreed with the London Borough of Hillingdon and will adhere to the agreed working hours, noise and vibration limits.

Every effort is being taken to ensure that these works are carried out in the least impactful way. We will ensure that disruption is kept to a minimum.

Please see the following pages for the location of works.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

From 17 June to 31 December 2024

7am to 7pm Monday to Friday and Saturdays 7am to 4pm

We may be on site for an hour before the start and/or end of each shift

What to expect

Operatives in the work area, as well as plant vehicles to move material for the embankment backfill, including plant/vehicle activity and material delivery and placement

What we will do

No noisy works before 8am

Continue to monitor our work methods and keep disruption to a minimum

Advise our staff to be mindful of our neighbours

Provide updates at

HS2inHillingdon.co.uk

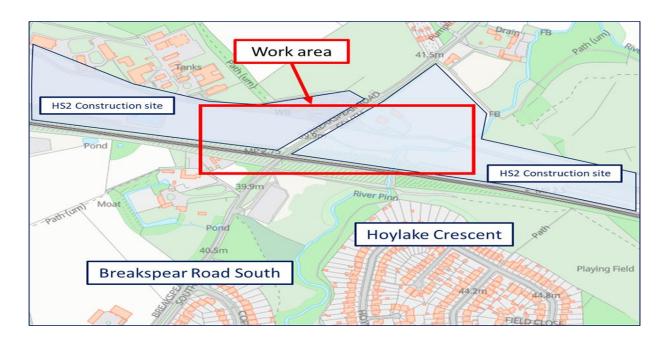
Extended working hours at our site on Breakspear Road South

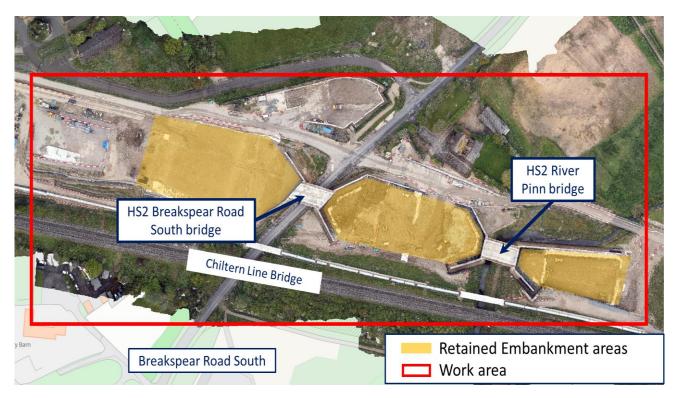
Notification



www.hs2.org.uk

Approximate location of the work





What else is happening in your area?

www.hs2.org.uk

Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk



To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: https://www.groundwork.org.uk/hs2funds





Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

🏗 Freephone **08081 434 434**



Minicom 08081 456 472



(a) Email hs2enquiries@hs2.org.uk

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.

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