



# Notice of planned utility works on Kilburn High Road

April 2024 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Utility Works on 'lower' Kilburn High Road

We recently wrote to you in February 2024 about planned utility works on Kilburn High Road during the summer. These works are scheduled to take place from **13 May until 30 August 2024**.

We will be carrying out works to protect and upgrade the main gas pipe below the lower end of Kilburn High Road between Greville Road and Oxford Road. We will be digging a number of trenches along the road to reach the depth of the main gas pipe. The existing metal gas pipe will be replaced with polyethylene (plastic).

## How this might affect you

To ensure the safety of the public and our staff, temporary changes will be in place on the lower end of Kilburn High Road and surrounding roads in phases (shown on the following page).

During all phases there will be:

- Lane closures in place on Kilburn High Road
- Partial road closures on Oxford Road and Greville Road
- Bus stop suspensions on Kilburn High Road (Stop W and X)
- Parking bay suspensions on Oxford Road and Greville Road
- Clearly signed diversion routes for vehicles and pedestrians

Access to businesses in the area will be maintained at all times.

The works will take place between 8am to 6pm Monday to Friday and 8am to 1pm Saturdays. In July, we will be required to undertake extended weekend working (see overleaf).

We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

Your utility services will not be affected during this time.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Duration of works

**Phase one:** 13 May to 12 July 2024

**Phase two:** 13-14 July; 20-21 July and 27-28 July (weekend full road closures)

**Phase three to five:** 29 July to 09 August 2024

**Phase six:** 12 August to 30 August 2024

### Working Hours

8am to 6pm Monday to Friday and 8am to 1pm Saturdays

We may be on site for an hour before the start and/or end of each shift

During phase two weekend working, staff will work 8am to 6pm

### What to expect

Temporary traffic management will be in place along Kilburn High Road at the junction of Oxford Road and Greville Road

Bus stop suspensions on Kilburn High Road

Parking suspensions Oxford Road and Greville Road

### What we will do

Continue to monitor our working methods to reduce disruption. Dates mentioned in this notification may change. We will provide updates at [www.hs2.org.uk/in-your-area/map/](http://www.hs2.org.uk/in-your-area/map/)

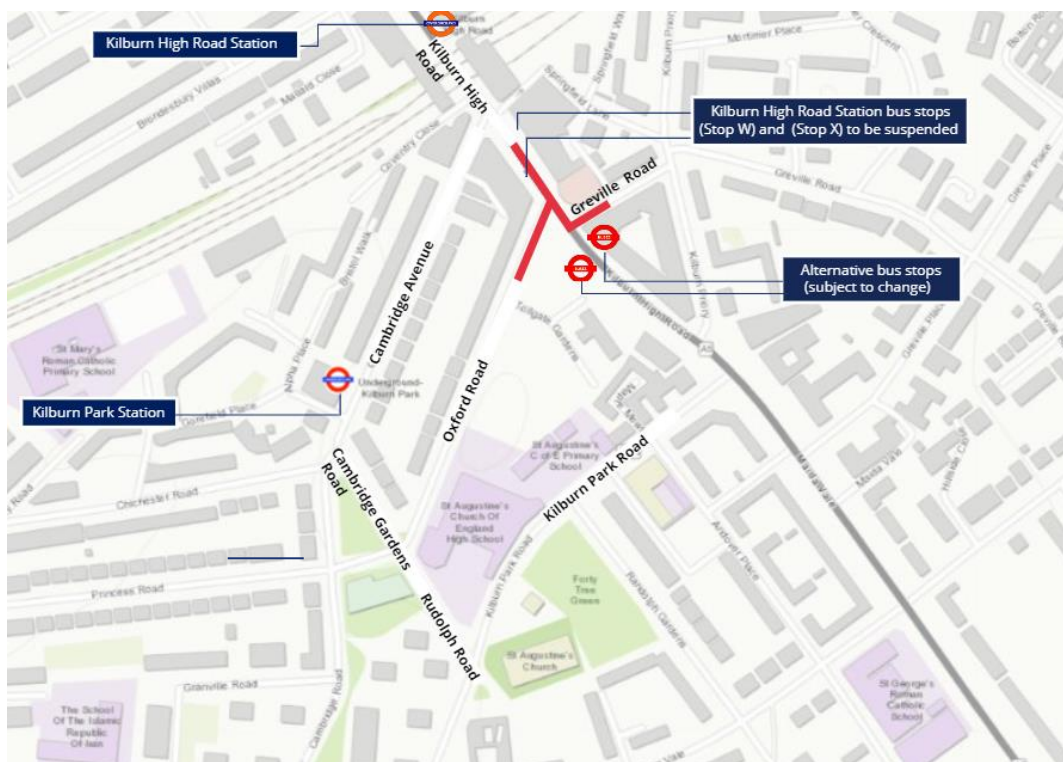
Call our HS2 Helpdesk team on **08081 434 434**

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[www.hs2.org.uk](http://www.hs2.org.uk)

### Traffic management location

Below is a map showing the approximate location of the traffic management at the lower end of Kilburn High Road.



Key:

Location of works — Transport for London (TfL) services



### Traffic management phases

Below you can find more detailed information for each of the traffic management phase throughout the works.

**Phase one:** 13 May to 12 July 2024

Day time from 8am to 6pm

Partial Road closure on Greville Road and Oxford Road, Lane closure (Eastbound) on Kilburn High Road and partial footpath closure on Greville Road.

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<p><b>Phase two:</b> 13 July to 28 July 2024</p> <p>Weekend full road closures: 13-14 July; 20-21 July and 27-28 July</p>	<p>Day time from 8am to 6pm</p> <p>During the week, partial road closure on Kilburn High Road, Greville Road and Oxford Road, partial footpath closure</p> <p>On three weekends, the lower end of Kilburn High Road will have full road closures in place. Works will take place overnight during this time</p>
<p><b>Phase three to five:</b> 29 July to 09 August 2024</p>	<p>Day time from 8am to 6pm</p> <p>Partial Road closure on Greville Road and Oxford Road, Lane closure (Eastbound) on Kilburn High Road and partial footpath closure on Greville Road</p>
<p><b>Phase six:</b> 12 August to 30 August 2024</p>	<p>Day time from 8am to 6pm</p> <p>Partial Road closure on Greville Road and Oxford Road, Lane closure (Eastbound) on Kilburn High Road and partial footpath closure on Greville Road</p>

### Online engagement events about these works

On **Tuesday 30 April from 6:30pm to 8pm**, our local engagement team will be running an online engagement event about these works. You can register to attend at:

<https://www.hs2.org.uk/events/>

We will also be holding virtual one-to-ones from **4pm to 6pm on the third Tuesday of each month** during the works. You can also register for a 20-minute one-to-one session at:

<https://www.hs2.org.uk/events/>

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

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# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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