



Notice of installation of monitoring equipment

April 2024 | www.hs2.org.uk

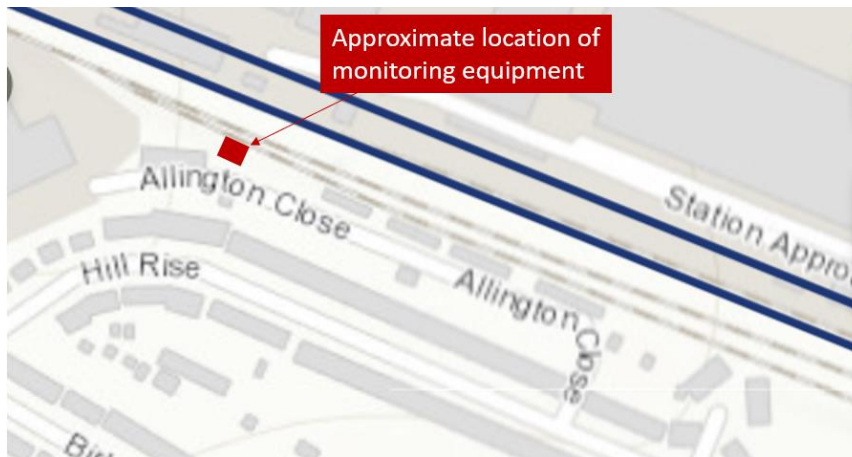
High Speed Two (HS2) is the new high speed railway for Britain.

We are expecting the Tunnel Boring Machines (TBMs) tunnelling from West Ruislip to Greenford to pass through your local area in summer 2024. We will let you know in advance of the TBMs passing.

Installation of monitoring equipment from 3 to 10 May
Between 3 and 10 May 2024, we will install monitoring equipment on a rail bridge near Allington Close, Greenford. We will use handheld power tools to install the monitoring equipment on the rail bridge.

Our surveying team will visit for short periods of time to monitor the bridge before and during construction of the HS2 tunnels. During some phases of construction these visits may be daily. The surveys will be ongoing for 12 months after the tunnelling in your local area.

The map below shows the approximate location for the monitoring equipment.



Speak with our local engagement team

If you have any concerns about this, our local engagement team are happy to arrange a time to speak with you. Please contact the HS2 Helpdesk via the contact details below to arrange this.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Between 3 to 10 May 2024 for one to two days

Installation of monitoring equipment between 8am and 6pm

What to expect

Our surveying team will park next to the rail access gate on Allington Close

What we will do

Use handheld power tools to install the monitoring equipment

Our surveying team will be reminded to be respectful of local residents at all times

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:



Freephone **08081 434 434**



Minicom **08081 456 472**



Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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