April 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Lane closure

On **Saturday 20 April 2024** we will need to close a lane on Adelaide Road, as shown in red on the map below.

We need the lane closure to hold machinery while we carry out urgent roof repairs on the welfare buildings within the site.



How will this affect you?

We will put three-way temporary traffic lights in place, as indicated on the map above.

Bus-stop R, opposite the site, on Adelaide Road, will be suspended during the lane closure. The closest alternative stops are Stop CA, Chalk Farm Station, or Stop P, Adelaide Medical Centre.

We are very sorry for any inconvenience this work may cause.

These dates are subject to change. Updates will be provided online at: HS2.org.uk/in-your-area/

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email HS2enquiries@hs2.org.uk

Notification



Duration of works

Saturday 20 April 2024

The lane will be closed from 8am until 1pm

We may be on site for an hour before the start and at the end of the shift

What to expect

Lane closure on Adelai<u>de Road</u>

3-way temporary traffic lights

Bus-stop R on Adelaide Road will be suspended

What we will do

Continue to monitor noise, dust and vibration levels

Provide updates at: https://www.hs2.org.uk /in-your-area/map/

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residentscommissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (https://bit.ly/3oOA25j).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting: www.gov.uk/government/collections/hs2-property Find out if you can claim compensation at: www.gov.uk/claimcompensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/ Reference number: HS2-EW-SCS-Ph1-Ar-So-S1-Traf-11/04/2024

Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, বেইলে, অডিও বা সহজ পাঠ্যোগ্য বিনাম্ল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাখে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস2 লিমিটেড (HS2 Ltd.)–এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

鴌 Freephone **08081 434 434**



Minicom **08081 456 472**



@ Email HS2enquiries@hs2.org.uk

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what's happening in your local area, visit: www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our

https://www.gov.uk/government/publications/high -speed-two-ltd-privacy-notice

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