



# Update: Utility works in Brunswick Road area

April 2024 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Ongoing works: West Gate Gas Diversion

We wrote to you in March about works on Brunswick Road that SCSJV will be carrying out in partnership with HS2. These works were planned from 2 April to 29 May 2024.

Due ongoing Cadent Gas works, SCSJV have not been able to start works this week in this location. To minimise disruption to local residents, we have temporarily removed the road closure on Ruskin Gardens.

SCSJV cannot remove the traffic management on Brunswick Road or Fowlers Way due to ongoing Cadent Gas works at these locations this week.

**From 15 April to 29 May, between 8am to 6pm**, SCSJV works will start to protect the gas pipes. We are planning to reinstall the road closure on Ruskin Gardens and Brunswick Road from this date.

We will continue to liaise with Cadent Gas about their ongoing works in the local area to minimise disruption as much as possible.

The signed diversion route has been agreed with Ealing Council. Our Traffic Managers have visited the area to review the signage locations. We have moved some of the signage to ensure the signage remains as clear as possible.

## Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you by phone if you have any questions.

Please contact the HS2 Helpdesk using the contact details below to arrange this.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Duration of works

**15 April to 29 May 2024**

8am to 6pm

We may be on site for an hour before the start and/or end of each shift

Dates mentioned in this notification may change

## What to expect

### Road closure

Footpath closure and diversion route

Access to the footpath and allotments will be available at all times

Increase of construction activities in this area

## What we will do

Continue to monitor our working methods to reduce disruption

Monitor noise, dust and vibration levels

Advise our staff to be mindful of our neighbours

### Provide updates at:

[Hs2inbrentandealing.co.uk](http://Hs2inbrentandealing.co.uk)

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)


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High Speed Two (HS2) Limited, registered in England and Wales.  
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Company registration number: 06791686. VAT registration number: 888 8512 56

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website [www.hs2.org.uk](http://www.hs2.org.uk)

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>