

Old Oak Common Station East Box Update

April 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

We updated you in January 2024 regarding works within the East Box area at the Old Oak Common Station site. Please see below works taking place from April 2024.

Tunnel Boring Machine Extraction

Works to remove the Logistics Tunnel Boring Machine (TBM) from the ground continues and is expected to be complete by **24 April 2024**. These works will take place between **8am and 6pm, Mondays to Fridays and 8am to 1pm Saturdays (if required)**. A crane is being used to remove the TBM components from the ground before loading them onto a transport vehicle for removal from site.

Abnormal Load Deliveries

From the week commencing **22 April to 3 May 2024** crane parts removing the TBM will be removed. This will happen between **8am and 6pm**. Additionally, between **July and August 2024**, SCSJV will be delivering TBM parts to the East Box. The deliveries will take place before **6am and after 8pm Mondays to Fridays and 8am to 1pm Saturdays (if needed)**.

These times are used to minimise the impact on the road network due to the size of the transportation used.

We aim to reduce disruption to the local community by employing the following:

- The drivers of the vehicles have been instructed not to make any loud noises including horns, banging, talking loudly, or leaving engines idling.
- Operatives overseeing the delivery process will be briefed a day before to remind them to be mindful of the local community.
- Upon arrival, delivery vehicles will be given quick and quiet access and will be directed away from the site entrance.

We do not expect the deliveries to cause any disruption.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

April 15 to August 2024

Working Hours

Our core working hours are from 8am to 6pm, Mondays to Fridays and 8am to 1pm Saturdays (if needed)

We may be on site for an hour before the start and/or end of the shift

Extended working hours at the East Box for some onsite activities – more info can be found in the main text

What to expect

You may notice additional noise, vibration, and light from various activities on site

Early morning deliveries

What we will do

We will continue to monitor our working methods to keep disruption as minimal as possible

Provide updates to the community

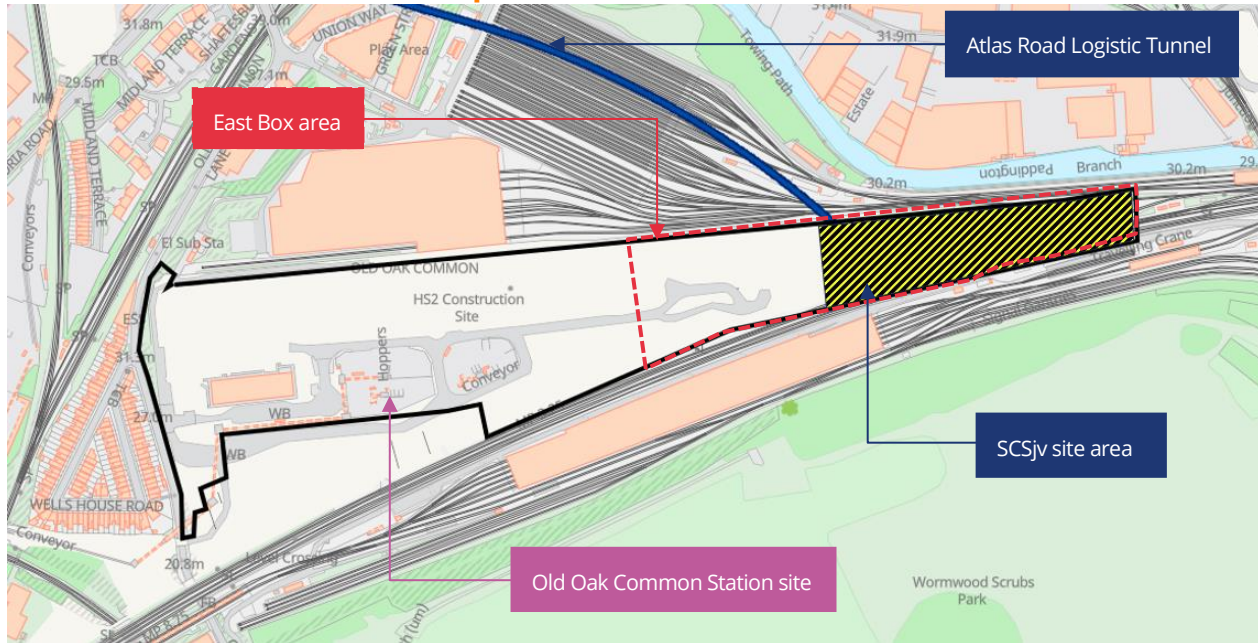
Old Oak Common Station East Box Update

Notification



www.hs2.org.uk

Old Oak Common Station site plan and East Box area



What we will do

To help minimise disruption during our works, we will carry out works that may cause greater noise and vibration during our core hours and ensure that best practice methods are used throughout.

We will also continue to monitor our working methods and implement noise management training to site teams working at night and advise them to be mindful of the community during works.

Speak to your local engagement team

We understand that construction can be frustrating for residents near our sites. Your local engagement team are happy to speak with you in person or virtually about any questions or concerns you have about our works in your local area

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice:
<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

Reference number: HS2-EW-SCS-Ph1-Ar-So-S1-Prog Works-1-10/04/24

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56