

# Update on Old Oak Common Tunnels

April 2024 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

## Tunnelling at Victoria Road Crossover Box

In February 2024 we updated you regarding the construction of our sprayed concrete lining (SCL) tunnel, which will connect the Victoria Road Crossover Box (VRCB) to the Old Oak Common (OOC) site on Old Oak Common Lane. Construction of this tunnel will start from **22 April 2024 till Late Summer 2025 and will be 24 hours a day, 7 days a week when required.**

The SCL tunnelling method involves rapidly spraying the excavated ground with concrete to stabilise it to form the permanent tunnel lining.

## How will this impact you?

Due to the nature of this tunnelling the impact on residents on will vary throughout the construction. The first set of impactful works is likely to take place between **August – September 2024**. Residents will be contacted closer to time regarding this.

Residents may notice increased noise and vibration from the SCL tunnelling works including associated plant and equipment during day and night shifts.

We are designing and building HS2 in ways that reduce noise and vibration from our construction works as much as possible. The HS2 Code of Construction Practice outlines the measures we will implement to control and reduce noise and vibration during construction of HS2.

This document can be found here:

[www.hs2.org.uk/documents/collections/hs2-code-of-construction-practice/](http://www.hs2.org.uk/documents/collections/hs2-code-of-construction-practice/)

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

22 April 2024 to  
September 2025

### Working Hours

Tunnelling and site  
support activities will be  
24/7

### What to expect

You may notice  
additional noise,  
vibration, and light from  
various activities on site  
Some residents may  
experience low levels of  
noise and vibration

### What we will do

Provide updates to the  
community on  
<https://www.hs2.org.uk/in-your-area/>

Carry out engagement in  
various locations across  
the route

### Upcoming Engagement

OOC Drop In – 24 April  
2024

Virtual Drop In - Every  
third Tuesday of the  
month

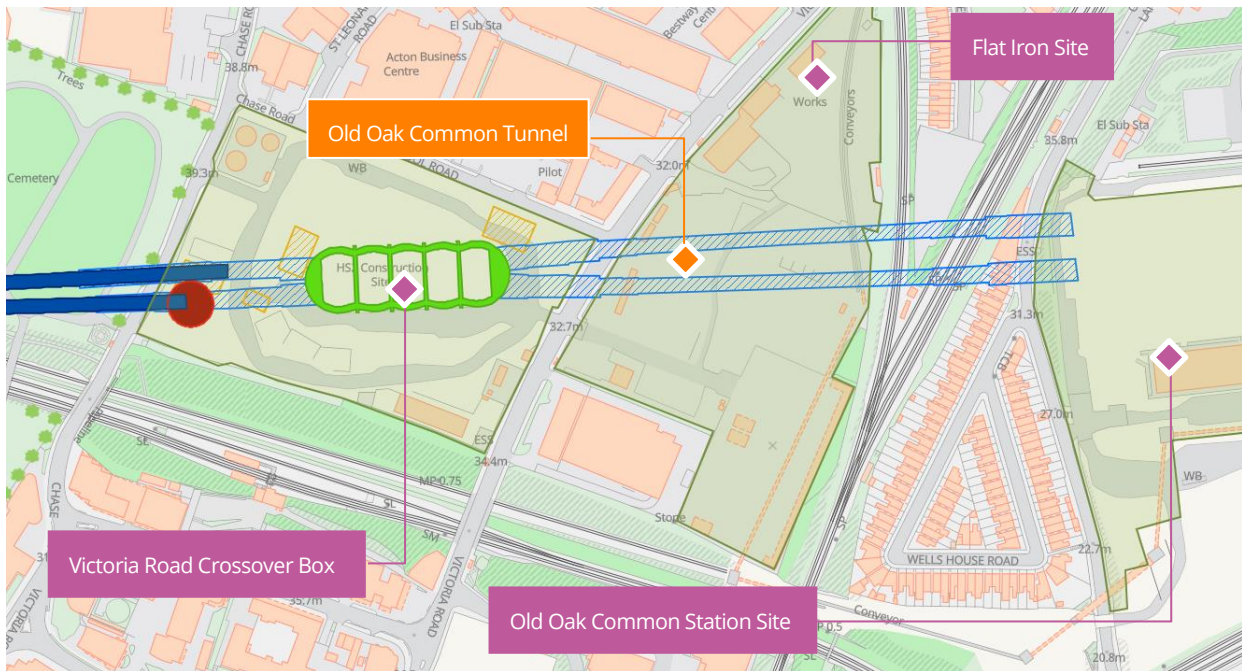
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Notification



[www.hs2.org.uk](https://www.hs2.org.uk)

## Sprayed concrete lining in Old Oak Common



More information on the OOC Tunnel can be found here <https://www.hs2.org.uk/building-hs2/tunnels/tunnel-drives/northolt-tunnel/>

### What we will do

To help minimise disruption during our works, we will carry out works that may cause greater noise and vibration during our core hours and ensure that best practice methods are used throughout.

We will also continue to monitor our working methods and implement noise management training to site teams working at night and advise them to be mindful of the community during works.

### Speak to your local engagement team

We understand that construction can be frustrating for residents near our sites. Your local engagement team are happy to speak with you in person or virtually about any questions or concerns you have about our works in your local area.

Information on upcoming events can be found here <https://www.hs2.org.uk/events/>

Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>