



Spring Update: Works at Victoria Road Crossover Box and Flat Iron sites

March 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Victoria Road Crossover Box works

Works are continuing in the Victoria Road Crossover Box site to construct the ventilation shaft and crossover box. These structures will regulate air flow, provide access to the tunnels, and allow trains to switch tracks as they enter and leave the future Old Oak Common Lane station.

Works are now focused on finalising of the base slab and associated wall and structures following completion of the box excavation works.

Please be reminded that the Victoria Road sites are permitted to operate 24 hours, 7 days a week in agreement with Ealing Council. These extended hours shift pattern will only be used when necessary.

Tunnelling Works

In February 2024 we launched our first Tunnel Boring Machine (TBM) within the Crossover Box. The second TBM launch is scheduled for March 2024. Both TBMs will be used to bore the tunnel from the Victoria Road Crossover Box westwards towards our Greenpark Way site in Ealing.

From spring 2024 we will begin the construction of our sprayed concrete lining (SCL) tunnels, which will connect the Crossover Box to the Old Oak Common Station site on Old Oak Common Lane.

More details about tunnelling in the area can be found at www.hs2.org.uk/in-your-area/local-community-webpages/hs2-in-old-oak-and-north-acton/

Other ongoing works within the Victoria Road Crossover Box site include:

- Installation, maintenance and utilisation of the conveyor system
- The use of surface plant and an overhead bridge crane to support tunnelling works
- Operation of the on-site batching plant
- Excavations, concrete and steel works

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Ongoing – further update from 31 May 2024

Our core working hours are from 8am to 6pm, Mondays to Fridays and 8am to 1pm Saturdays

We may be on site for an hour before the start and/or end of the shift

Extended working hours at Victoria Road Crossover Box and Flat Iron sites for some onsite activities – more info can be found in the main text

What to expect

You may notice additional noise, vibration, and light from various activities on site

What we will do

We will continue to monitor our working methods to keep disruption to a minimum

Provide further updates about any specific works which might cause disruption to you

Call our HS2 Helpdesk team on **08081 434 434**

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Flat Iron site works

We will continue to operate the vehicle holding area at the Flat Iron site to support construction at all HS2 sites in the Old Oak and Park Royal area.

Other ongoing works within the Flat Iron site include:

- Operation of the Vehicle Holding Area.
- Installation, commission, and utilisation of the conveyor system
- Site lighting, utility connections, and maintenance works.
- Concreting, excavation, and drainage works
- Removal of low-lying vegetation and shrubs
- Ongoing use of the conveyor system

What to expect during our ongoing works

During the works outlined in this update you may notice the following in our sites:

- Noise and vibration from operating the Tunnel Boring Machines and associated plant and equipment during day and night shifts
- Noise and vibration from undertaking sprayed concrete lining tunnelling works including associated plant and equipment during day and night shifts
- Noise and vibration from concreting works during day and night shifts
- Additional lighting during the darker periods to ensure works can be carried out safely.
- Various levels of operatives on site
- Mechanical noises from crane movements at night

What we will do

To help minimise disruption from our works, we will carry out activities that may cause greater noise and vibration during our core hours and ensure that best practice methods are used throughout to minimise disruption. The alarms on plant and other large machinery will be switched off during the night shifts and replaced with less intrusive warning systems.

We will continue to monitor our working methods and implement noise reduction training to our site teams and advise them to be mindful of the community during works. We will also implement where possible further mitigation during night shifts to reduce any disruption to the community.

The construction teams across our sites in your local area are committed to minimising disruption as much as possible. You can find out how we manage the impacts of construction at www.hs2.org.uk/in-your-area/managing-impacts-of-construction/

Speak to our local Engagement Team

We know that construction can be frustrating for residents nearby our sites. Your local engagement team are happy to speak with you in person or virtually about any questions or concerns you have about our works in your local area.

Contact our HS2 Helpdesk team on **08081 434 434**

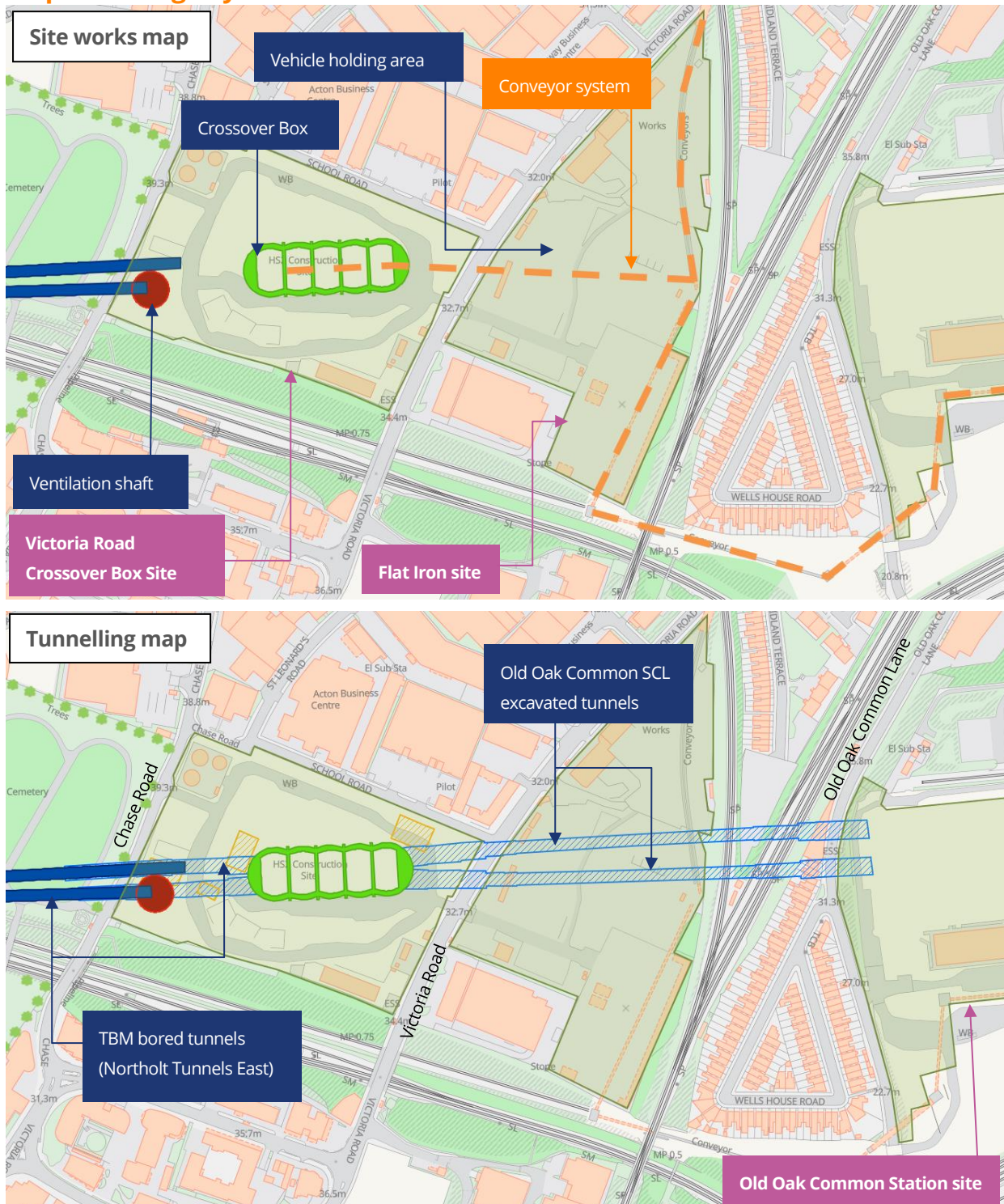
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Maps Showing key works within the Victoria Road sites



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Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account


If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.HS2inyourarea.co.uk

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