

HS2

Hertfordshire

Spring 2024

3-month construction look ahead



Hertfordshire

Spring 2024

This forward look covers HS2 associated work in Hertfordshire.

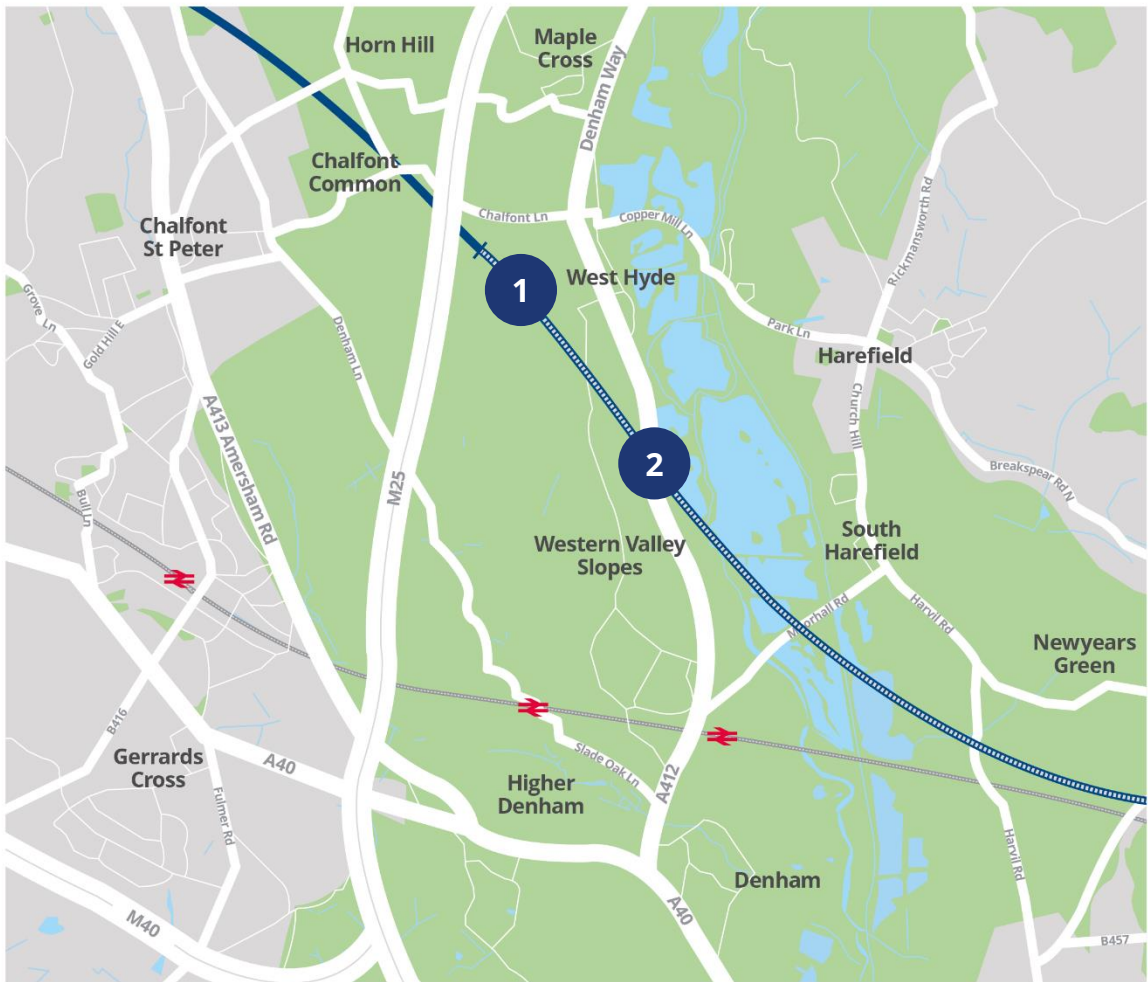
The document includes:

- A forward look of construction activities planned in the next three months
- Works to be aware of that will take place in the next 12 months, but may not yet have been confirmed

The dates and information included in the forward look are subject to change as the programme develops. These will be updated in the next edition of the forward look.

If you have any queries about the information in this forward look, the HS2 Helpdesk is available all day, every day on **08081 434 434** or by emailing **HS2enquiries@hs2.org.uk**

Hertfordshire



Key

- Parkland
- Water/river
- Rail station
- Existing train line
- HS2 route Phase One overground
- HS2 route Phase One underground

Construction look ahead

Location of works	Proposed duration	Description of works
Location 1 Chiltern Tunnel South Portal, West Hyde	Ongoing to June 2024	Work is ongoing at the main compound to construct the Chiltern tunnel and Colne Valley viaduct, including fabrication of deck segments for the Colne Valley viaduct. Deck segments are transported to the viaduct site along an internal haul road/railway trace.

	Ongoing to April 2024	Treatment and conversion of slurry (wet chalk) from the tunnel boring machines into re-usable chalk material at the slurry treatment plant.
	Ongoing to September 2025	Earthworks, including landscaping the Colne Valley western slopes with the reclaimed chalk material to create new habitat, drainage and temporary stockpiling.
Location 2 Denham / A412	Ongoing to 2024	Permanent traffic lights are in operation to manage our haul road crossing with the A412. A temporary speed restriction of 30mph is in place on the northbound and southbound approach to the crossing point. This will be in place until viaduct construction and finishing works are complete and the signals are removed.
	Ongoing to December 2024	Waterproofing and drainage works on the viaduct deck between the viaduct north embankment near Denham Water Ski Club, and Moorhall Road.
	Ongoing to late 2025	Closure of Tilehouse Lane at its junction with the A412 North Orbital Road. This will remain closed to the public until late 2025 whilst construction work and landscaping of the Colne Valley western slopes continues.

Respecting People, Respecting Places

Having listened to feedback from communities and stakeholders, we have refreshed our Community Engagement Strategy. **'Respecting People, Respecting Places'** highlights how we will always try to do the right thing and reduce disruption to the lives of local people as much as we can during the planning and building of the railway.

We will engage with you by:

- **Informing:** Keeping you updated on issues that affect your area
- **Involving:** Involving you in opportunities as we plan and build HS2
- **Responding:** Listening to you and helping with your questions and concerns
- **Consulting:** Formally consult with you while we seek permission to build Phase 2b (we now have permission to build Phase One and Phase 2a)

Our commitments to you

Informing

- We will tell you about HS2 works in your area.
- We have local community websites and newsletters with regular information and updates about our work in your area.
- We have local community teams who know your area. They will hold local events and run projects to keep you informed.

Involving

- We will involve you in opportunities to benefit and learn as we build HS2 including jobs, skills, education, employment and funding.
- We will ask you about the design of specific parts of the railway.

Responding

- Our dedicated HS2 Helpdesk is available 24 hours a day, every day of the year, to help with any questions or concerns you have about HS2 or our work.
- If things go wrong, we have a complaints process and a dedicated complaints team.
- An independent Construction Commissioner monitors how we manage and deal with complaints.

Consulting

- We will hold formal consultations with you while we seek permission to build Phase 2b of HS2.
- We now have permission to build Phase One and Phase 2a. This means we will only formally consult on this part of HS2 when we need permission to do things that fall outside the terms of the legislation agreed by Parliament.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Commissioner

The Residents' Commissioner oversees and monitors our commitments to you.

The Commissioner's reports and our responses can be found at

<http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner>

The Residents' Commissioner makes sure we fulfil the commitments in the [HS2 Community Engagement Strategy](#)

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The Commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The Commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted at: complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you're eligible for compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

@ Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.HS2inyourarea.co.uk

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www.hs2.org.uk

High Speed Two (HS2) Limited
Two Snowhill
Snow Hill, Queensway
Birmingham B4 6GA

24/7 freephone 08081 434 434

Minicom 08081 456 472

Email HS2enquiries@hs2.org.uk

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