



Update: Works on West Gate

March 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

West Gate Gas Diversion

We wrote to you in February to tell you about the utility works on West Gate from 6 February to 30 March 2024. Due to demolition works on a neighbouring site, we have changed the phasing and hours of our works. This is to ensure a safe working environment for our site team.

Works on this section will now be ongoing until 14 April and will be carried out during day and overnight shifts from 8am and 8pm and 8pm to 6am.

You can view the previous notifications on the HS2 in your area map via the HS2 in Brent and Ealing webpage.

How will this affect you

We will create temporary changes on West Gate to ensure the safety of the public and our staff.

From **6 February to 14 April 2024**, there will be traffic management in place. This will include a footpath closure, lane closures and parking bay suspensions. Maps are included on the following page.

We will use noise reducing barriers where possible to help minimise any noise in the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you by phone if you have any questions.

Please contact the HS2 Helpdesk using the contact details below to arrange this.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

6 February to 14 April 2024 between 8pm and 6am or 8am to 8pm

We may be on site for an hour before the start and/or end of each shift

Dates mentioned in this notification may change

What to expect

Lane closure, partial footpath closure and parking suspensions

Increase of construction activities in this area

What we will do

Continue to monitor our working methods to reduce disruption

Monitor noise, dust and vibration levels

Advise our staff to be mindful of our neighbours

Provide updates at:

www.hs2.org.uk/brent-and-ealing

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Notification



www.hs2.org.uk

Traffic management from 6 February to 14 April 2024

These are indicative plans and remain subject to change.

The below traffic management phase will be in place from 6 February to 17 March 2024.



The below traffic management phase will begin 18 March until 14 April 2024.



Future works on West Gate in 2024

Further works are required on West Gate, and we will inform you of the next phase closer to the time. You can find all current and upcoming works at HS2.org.uk/in-your-area/map.

Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.

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