

# Conveyor operation and excavation extended working hours

March 2024 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

We are extending the excavation and conveyor operation working hours during April and June to allow us to decommission the conveyor from July.

## Timings of works

From 8 April to 29 June 2024, we will be extending the excavation and conveyor operation working hours at Old Oak Common. The conveyor and the excavator will now be working outside our core working hours (8am to 6pm). The extended working hours will be from 6pm until 2am during the week, and 8am-6pm on Saturdays.

## Where will works take place?

Work will take place in the Old Oak Common site area known as the Station Box (the site of the future HS2 station). The works will mainly take place in the Central Box area, set back from Old Oak Common Lane and nearby homes. All spoil will be taken to the conveyor loading point using plant vehicles and then removed by the conveyor in line with current operations. See the map on page 3 for locations.

## Potential effects

Most lighting will be underground where work will take place. We will use some surface floodlighting, but this will be facing away from residents' properties. Our noise modelling shows that noise levels from running the conveyor would not go above the noise level of the core working hours. See page 2 for more information about how we will minimise disruption to the local community.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

Works will take place from 8 April to 29 June 2024.

### What to expect

Extended working hours between 6pm – 2am on weekdays and 8am – 6pm on Saturdays for excavation in the Central box.

Conveyor operation to remove spoil.

### What we will do

We will use best practice to ensure minimal disruption to our site neighbours and provide any additional works updates if necessary. We will continually monitor noise levels throughout the works, including conveyor noise levels during extended hours. To mitigate for possible noise, we will use acoustic blankets whenever we can and all staff, operatives and contractors will be reminded to be good neighbours at all times.

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## How will we reduce disruption to the local community?

We know that on previous occasions residents have been disrupted by our night-time works and we aim to do everything in our power to ensure that disturbance to our neighbours is kept to a minimum. We have taken your concerns from previous feedback and will be implementing the following measures to minimise the impact of the work:

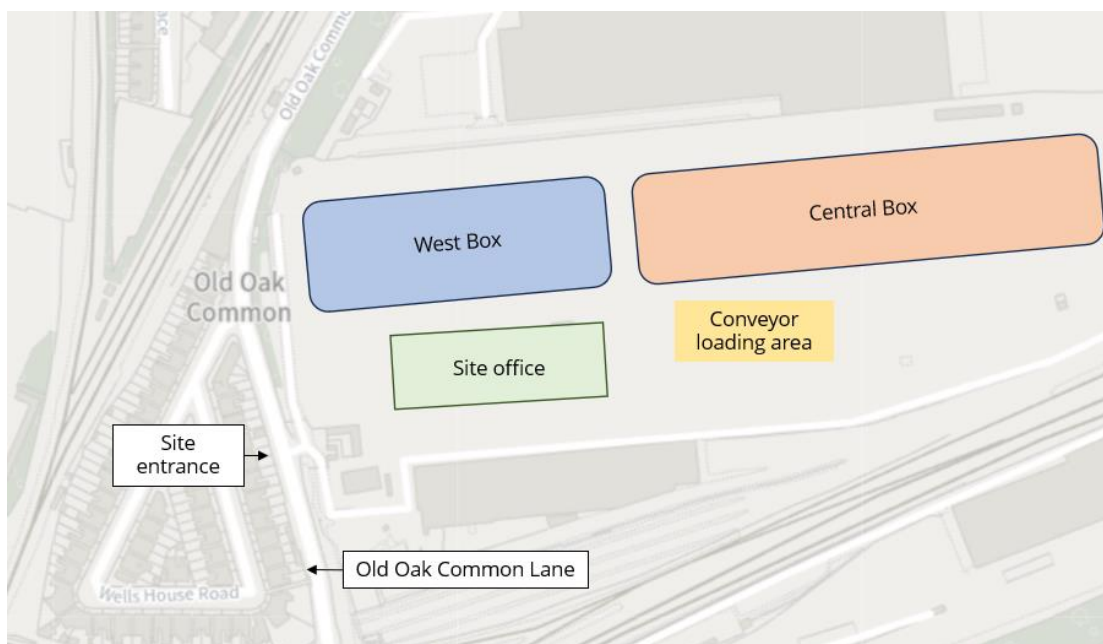
- Parking will be provided on site to ensure that residents' parking spaces are not occupied.
- All workers will be briefed on the impact on the surrounding community of noise or vibrations from the works and site-related activities before the start of the works.
- Workers will receive daily briefings serving as a reminder to keep noise levels low around the site entrance and Old Oak Common Lane.
- Workers will only be near residents when exiting and entering the site.
- Although some plant machinery must use audible warnings, vehicle reversing will be kept to a minimum and the volume will be set to the minimum level required by Health and Safety regulations.
- Live noise level monitoring will take place during the operation of the conveyor at the south of Wells House Road.
- The monitors will have trigger levels to ensure the conveyor does not exceed agreed noise levels during this extended period.
- Sound barriers will be installed around the transfer towers within the conveyor to reduce the noise emitted.
- Noisy conveyor maintenance will be carried out during core hours where possible.
- Minimal plant and machinery will operate at ground level; the majority of works will be underground.
- Where tower lights are used, they will be powered by either electric solar or hydrogen cells to reduce noise and pollution.
- Most lighting will be underground where work will take place. We will use some surface floodlighting, but this will point downwards into the underground Station Box and so will be aligned to keep light spill on homes to a minimum.

## How we will work

We will excavate the Central Box location shown on the map below. A large excavator will move the spoil from the HS2 Box to the stockpile and onto the conveyor. Using the conveyor decreases the number of HGVs driving along Old Oak Common Lane.

Site deliveries will continue as usual during core hours between 8am and 6pm. Along the conveyor route to the south of Wells House Road, there will be low-level walkway lighting for the safety of our workforce, directed away from the residents and kept to a minimum. Local lighting will be used on the conveyor for maintenance, and this will be kept to a minimum.

## Key excavation and conveyor locations



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit:

[www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[HS2enquiries@hs2.org.uk](mailto:HS2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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