

Notice of works on Bideford Avenue

February 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Utility works on Bideford Avenue

From 26 February to 7 March 2024, we will be carrying out utility works to strengthen the existing sewer pipe underneath Bideford Avenue. During these works we will be switching between different traffic management phases. Depending on the phase, these works will take place during the **day and overnight**.

During the day, working hours will be 8am to 6pm, Monday to Friday, and 8am to 1pm Saturdays (if required). Overnight working hours will be from 8pm to 8am Friday to Sunday.

We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, working as efficiently as possible whilst keeping our work areas safe and tidy.

How might this affect you

To ensure the safety of our operatives and the public, we will have various phases of temporary traffic management in place on **Bideford Avenue** which is outlined on the following pages.

These phases will include partial lane and road closures on the north and south side under the railway bridge on Bideford Avenue between No.49 and No.63.

Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you over the phone if you have any questions about the surveys.

Please contact the HS2 Helpdesk via the contact details below to arrange this.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

26 February to 7 March 2024

Working Hours

Day: 8am to 6pm Monday to Friday and 8am to 1pm Saturdays and Sundays.

Night: 8pm to 8am Monday to Saturday.

We may be on site for an hour before the start and/or end of each shift

What to expect

Lane and road closures on Bideford Avenue

Parking bay suspensions

Excavations, installations, and road resurfacing works

What we will do

Maintain access for residents and pedestrians

Continue to monitor our working methods to reduce disruption. Dates mentioned in this notification may change. We will provide updates at www.hs2.org.uk/in-your-area/map/

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www.hs2.org.uk

Traffic management location

The map below shows the approximate location of the traffic management on Bideford Avenue. This management will be lane and road closures.



Key

Location of works 

Traffic management phases

Below you can find more detailed information for each of the traffic management phase throughout the works. You can see a map for each phase included in our online presentation www.hs2.org.uk/in-your-area/map/

- **Phase One - 26 February to 28 February 2024**

We will begin preparations to put in place the traffic management that will be used throughout these works.

During the day, we will be setting up our mobile welfare unit and have traffic management in place which will consist of a full day and night closure on the south-side of Bideford Avenue.

- **Phase Two - 28 February to 1 March 2024**

We will begin excavation works for the manhole modifications; the north-side of Bideford Avenue will consist of a full day and night road closure.

The south-side of Bideford Avenue will have a running lane maintained for access to businesses nearby.

Contact our HS2 Helpdesk team on **08081 434 434**

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- **Phase Three – 1 March to 2 March 2024**

We will be preparing works to install the liner with our Artic Lorry and feeding it through with our Hi-Ab machine.

The north-side of Bideford Avenue will consist of a full night road closure and a partial closure on the northern end for our tank. The south-side of Bideford Avenue will consist of a day and night single lane closure, with a running lane maintained. Access to the Venus car park and nearby businesses will be maintained.

- **Phase Four – 2 March to 4 March 2024**

We will be preparing works to install the liner with our Artic Lorry and feeding it through with our Hi-Ab machine.

The north-side of Bideford Avenue will consist of a full road closure and a partial closure on the northern end for our tank. The south-side of Bideford Avenue will consist of a single lane day and night closure, with a running lane maintained. Access to the Venus car park and nearby businesses will be maintained.

- **Phase Five – 4 March to 5 March 2024**

We will be preparing works to reinstate the manholes on the north-side of Bideford Avenue.

The north-side will consist of a full day and night road closure. The south-side of Bideford Avenue will consist of a single lane closure, access to the Venus car park and nearby business will be maintained.

- **Phase Six – 6 March to 7 March 2024**

We will be preparing works to reinstate the manholes on the south-side of Bideford Avenue.

The south-side will consist of a full day and night road closure. The north-side of Bideford Avenue will be open, with access to the Venus car park and nearby businesses maintained.

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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