









### **Update: Sewer works on Mandeville Road**

February 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at

www.hs2inbrentandealing.co.uk

### What we are doing

We wrote to you in November 2023, to inform you about sewer works on Mandeville Road, which were due to be completed at the end of December 2023. The sewer works are now complete.

Due to some additional design requirements, we now need to reinstate the manhole in the disused underpass opposite to Northolt Station.

These works will take place from 26 February to 19 April 2024 between 8am and 6pm.

### How these works might affect you

From 26 February to 2 March and on 20 March we will need to close the first three parking bays on Badminton Close in order to accommodate a tanker or operational vehicles. On these dates, the tanker will continually pump water through the sewer **24 hours a day.** 

This lorry will be used to control the flow in the sewer should this be needed during the night.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

### Notification



### **Duration of works**

26 February to 19 April 2024

8am to 6pm

### What to expect

A tanker will be parked in Badminton Close on 26 February to 2 March and on 20 March.

### What we will do

Keep all sites safe and secure

Maintain access to properties

Ensure that all sites are reinstated to the required standard

### Provide updates at:

Hs2inbrentandealing.co.uk

## **Update on Sewer works on Mandeville Road**

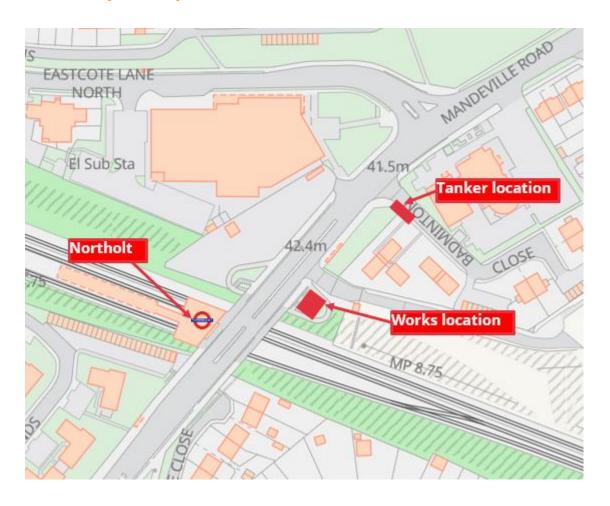
Notification

www.hs2.org.uk

### How these works might affect you

We will use acoustic barriers to reduce the noise from the work sites. We would like to apologise for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

## Sewer works at Mandeville Road 26 February to 19 April 2024



# What else is happening in your area?

#### www.hs2.org.uk

### Contact our new HS2 Helpdesk team

Our new Helpdesk team is based in our Head Office in Birmingham. This is so that we can provide you with the best service possible. Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434** Minicom: **08081 456 472** 

Email: hs2enquiries@hs2.org.uk



To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

### **About our Community and Business Funds**

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: https://www.groundwork.org.uk/hs2funds





## **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

### **Residents' Charter and Commissioner**

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

### **Construction Commissioner**

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

### **Property and compensation**

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

### Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

### **Contact Us**

Contact our HS2 Helpdesk team all day, every day of the year on:

鴌 Freephone **08081 434 434** 



Minicom 08081 456 472



(a) Email hs2enquiries@hs2.org.uk

Write to:

FREEPOST

**HS2 Community Engagement** 

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

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Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-26/09/2023 03

High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56.