



Update on utility works and bridge surveys on Greenford Road, Ealing

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at HS2inBrentandEaling.org.uk

What we are doing

We wrote to you in September 2023, to let you know that we would be installing a new gas main on Greenford Road from 24 September 2023 to 18 March 2024. These works are ongoing, however we will be extending the traffic management further down Greenford Road towards Bennetts Avenue while we dig a pit on the pavement. Access will be maintained to the properties, adjacent to the extension, during these works.

Bridge surveys

We will be undertaking night-time bridge surveys on Greenford Road utilising the current site set up. These works will be on **16 and 17 February 2024 between 9pm and 5am**.

We will be installing monitoring equipment on the underside of the railway bridge on Greenford Road.

We will erect a mobile scissor lift platform within the work areas shown on the map overleaf so that we can carry out the installations safely.

There will be a pedestrian footpath closure so that we can work safely. A diversion route will be in place. We will then move to the other side of the road so that we can install the monitoring equipment on the opposite underside of the bridge.

Traffic management with a lane closure and temporary traffic lights will be in place on Greenford Road 24 hours a day for the duration of these works.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

24 September 2023 to 18 March 2024

Monday to Sunday 8am to 6pm.

Overnight works on 16 and 17 February 2024

What to expect

Temporary work site on Bennetts Avenue and lane closure on Greenford Road

Noisier works during excavation. We will use an excavator with breaker attachment to break out the concrete, and an excavation vacuum to remove waste material

Traffic management with a lane closure and temporary traffic lights will be in place 24 hours a day during these works

What we will do

Maintain access for pedestrians

Use noise reducing barriers around areas where we are digging and drilling

Provide updates at HS2inBrentandEaling.org.uk

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www.hs2.org.uk

Notification



How the utility works might affect you

During the daytime, we will be using an excavation vacuum to remove the soil from any dig sites, and we expect that this will create some noise. We will restrict the use of this equipment as much as possible and install noise reducing barriers to minimise the impact this might have on residents.

Some parking bays on Greenford Road will be suspended and driveway access restricted due to the works. Residents who are impacted will be contacted directly.

We would like to apologise for the disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way possible.

Location of utility works February to March 2024



Contact our HS2 Helpdesk team on **08081 434 434**

Utility works on Greenford Road, Ealing

Diversion route around road closures on Uneeda Drive and Bennetts Avenue



Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Reference number: HS2-EW-SCS-Ph1-Ar-So-S2-UT-1-17/08/2023_03

High Speed Two (HS2) Limited, registered in England and Wales.
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Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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