

Notification



Notice of 24-hour works at South Ruislip Vent Shaft Site

February 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at
www.hs2inhillington.co.uk

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon and Northolt. Our team would like to invite you to

- ❖ **Visit the HS2 & SCSJV Information Hub** - Our Community Information Hub is open for drop-ins every Monday and Wednesday from 2pm-4pm. You can find us in the portacabin on the right of West Ruislip Portal entrance, Ickenham Road.
- ❖ **You can book a virtual one to one appointment** at:
Communities@scsrailways.co.uk

What we are doing – 24 Hour works, 5 days a week

We have reviewed our programme of works to ensure that we can continue the safe construction of the main ventilation shaft and the tunnel work in the satellite shaft. We want to ensure that there is a seamless transition from the completion of the shafts to the commencement of the headhouse construction.

This means that we will need to increase our working hours to 24 hours a day, five days a week from 4 March 2024 until 2 August 2024, we will keep you updated if this changes.

We will minimise the works we carry out at night, and we will use acoustic barriers around the construction machinery to reduce the noise. Noise and vibration levels will be continually monitored.

We would like to apologise in advance for any disruption or inconvenience the increased working hours may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

We will ensure that disruption is kept to a minimum and that regular updates are provided.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

24 hours a day, Monday to Friday from 4 March 2024 until 2 August 2024

What to expect

Operatives and machinery working on the main and satellite shafts

Noise from construction machinery

What we will do

We will restrict our night-time activities to reduce noise and use localised noise reduction fencing where possible

Noise and vibration levels will be continually monitored

Provide updates at

HS2inhillington.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2


Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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Call our HS2 Helpdesk team on **08081 434 434**