

## Notification



# Update on concrete pours at Mandeville Road Ventilation Shaft Site

March 2024 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at [www.hs2inbrentandealing.co.uk](http://www.hs2inbrentandealing.co.uk)

### What we are doing

We wrote to you on 20 February 2024, to let you know that deliveries to Mandeville Road Ventilation Shaft site, will occur more regularly to enable continuous concrete pours into the main and satellite shafts.

The dates have been updated and for March concrete pours will take place on 8, 11, 12, 14, 26 and 28. April pours will take place on 2, 4, 6, 8, 10 and 29. We will update you if these dates change.

We expect these pours to be between 6am and 6pm. The concrete pours must be uninterrupted in order to maintain the structural integrity of the ventilation shaft walls.

There will be a delivery of machinery between 4am and 5am each day, ready for a 6am start. The machinery will be removed once the concrete pour is complete, which we estimate to be between 6pm and 8pm. We will close Mandeville Road, so that we can reverse a lorry out of the site to remove the machinery.

While on-site work is not expected to cause additional disruption, more delivery vehicles will be present due to the quantity of concrete that is required. Traffic Marshals will guide delivery vehicles as usual. Noise and vibration monitoring will continue, with extra noise suppression if needed.

We would like to apologise for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

### Duration of works

March 2024:  
8, 11, 12, 14, 26, 28

April 2024:  
2, 4, 6, 8, 10, 29

### What to expect

Additional delivery vehicles due to the quantity of concrete required

### What we will do

Traffic Marshals will be directing all the delivery vehicles as usual

Noise and vibration levels will be monitored continually, and additional noise suppression will be put in place if required

### Provide updates at:

[HS2inbrentandealing.co.uk](http://HS2inbrentandealing.co.uk)

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

## Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.  
[www.gov.uk/government/publications/hs2-residents-charter](http://www.gov.uk/government/publications/hs2-residents-charter)

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:  
[www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

You can contact the Commissioner at:  
[residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:  
[complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:  
[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)  
Find out if you're eligible for compensation at:  
[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:  
[www.hs2.org.uk/how-to-complain](http://www.hs2.org.uk/how-to-complain)

## Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **[hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit:  
**[www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk)**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or easy read. You can also contact us for help and information in a different language.**

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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Call our HS2 Helpdesk team on **08081 434 434**