# **Notification**



# Notice of borehole removal, site entrance, Mandeville Road Vent Shaft

February 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at www.hs2inbrentandealing.co.uk

### What we are doing - Borehole removal at site entrance

From Monday 11 to Friday 15 March 2024, we will be removing a borehole from the site entrance of our Mandeville Road Ventilation Shaft site. We will need to operate a pump just inside the site entrance for the duration, during core hours only. The location of the pump is indicated by the yellow dash line on the map below.

These works will be undertaken using water jet, powered by the pump. We will use noise reducing barriers to help keep noise to a minimum. We will work as efficiently as possible, while keeping our work areas safe and tidy.

We would like to apologise for any disruption or inconvenience this may cause. Every effort is being taken to ensure that these works are carried out in the least impactful way.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

### **Duration of works**

11 to 15 March 2024

# **Working hours**

Monday to Friday 8am-6pm

## What to expect

You may notice vibration and noise from the construction machinery

#### What we will do

Use acoustic barriers around the machinery to help reduce noise

Dates mentioned in this notification may change.

We will provide updates at:

HS2inbrentandealing.co.uk

# **Keeping you informed**

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

### **Residents' Charter and Commissioner**

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route. www.gov.uk/government/publications/hs2residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at: www.gov.uk/government/collections/hs2-ltdresidents-commissioner

You can contact the Commissioner at: residentscommissioner@hs2.org.uk

### **Construction Commissioner**

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:

complaints@hs2-cc.org.uk

# **Property and compensation**

You can find out all about HS2 and properties along the line of route by visiting:

www.gov.uk/government/collections/hs2-property Find out if you're eligible for compensation at: www.gov.uk/claim-compensation-if-affected-by-hs2

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:

www.hs2.org.uk/how-to-complain

# **Contact Us**

Contact our HS2 Helpdesk team all day, every day of the year on:

鴌 Freephone **08081 434 434** 



Minicom 08081 456 472



(a) Email hs2enquiries@hs2.org.uk

Write to:

**FREEPOST** 

**HS2 Community Engagement** 

Website www.hs2.org.uk

To keep up to date with what is happening in your local area, visit: www.hs2inyourarea.co.uk

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