

## Survey equipment installation near Wilsmere Drive and Cartmel Court, Northolt

High Speed Two (HS2) is the new high speed railway for Britain.

You can sign up for regular updates in your local area at  
**HS2inBrentandEaling.org.uk**

Our Community Engagement team is available to answer your questions about the project and the works in Hillingdon and Northolt. Our team would like to invite you:

- **To visit the HS2 & SCSJV Information Hub**  
Our Community Information Hub is open for drop-ins every **Monday and Wednesday from 2pm to 4pm**. You can find us in the portacabin on the right of West Ruislip Portal entrance on Ickenham Road.
- **You can book a virtual one to one appointment at**  
[Communities@scsrailways.co.uk](mailto:Communities@scsrailways.co.uk).

### What we are doing

Under our current tunnelling programme, the first of our tunnel boring machines (TBMs) will reach the Northolt area by 10 March, and the second TBM due to arrive by 25 March. In advance of this time, we need to install ground monitoring equipment and fill in two boreholes in the open space behind Wilsmere Drive as shown on the map overleaf.

Small survey studs will be hammered into the ground between the pavement and the kerb which will only take a short while and remain in place for approximately two years.

A small team of operatives will be working with a portable concrete batcher, pump and concrete mix in the borehole locations and will place barriers around each. It may take up to three hours to fill each borehole. The barriers will remain in place until the subcontractor returns on the third day to ensure that the hole has been filled in correctly.

### How these works might affect you

There may be some noise whilst we carry out these works. We would like to apologise in advance for the disruption or inconvenience this may cause. We will ensure that disruption is kept to a minimum with any noisy works kept to the core hours of 8am – 6pm.

**If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)**

## Notification



### Duration of works

19 to 23 February 2024  
8am to 6pm

### What to expect

Barriers around the borehole locations

Borehole filling equipment

Use of hand tools and portable equipment

Operatives in the area

A vehicle parked nearby whilst the installation is carried out and during monitoring visits

### What we will do

Regular follow up visits to take readings

Keep you informed of tunnelling progress

Provide updates at  
**HS2inBrentandEaling.org.uk**

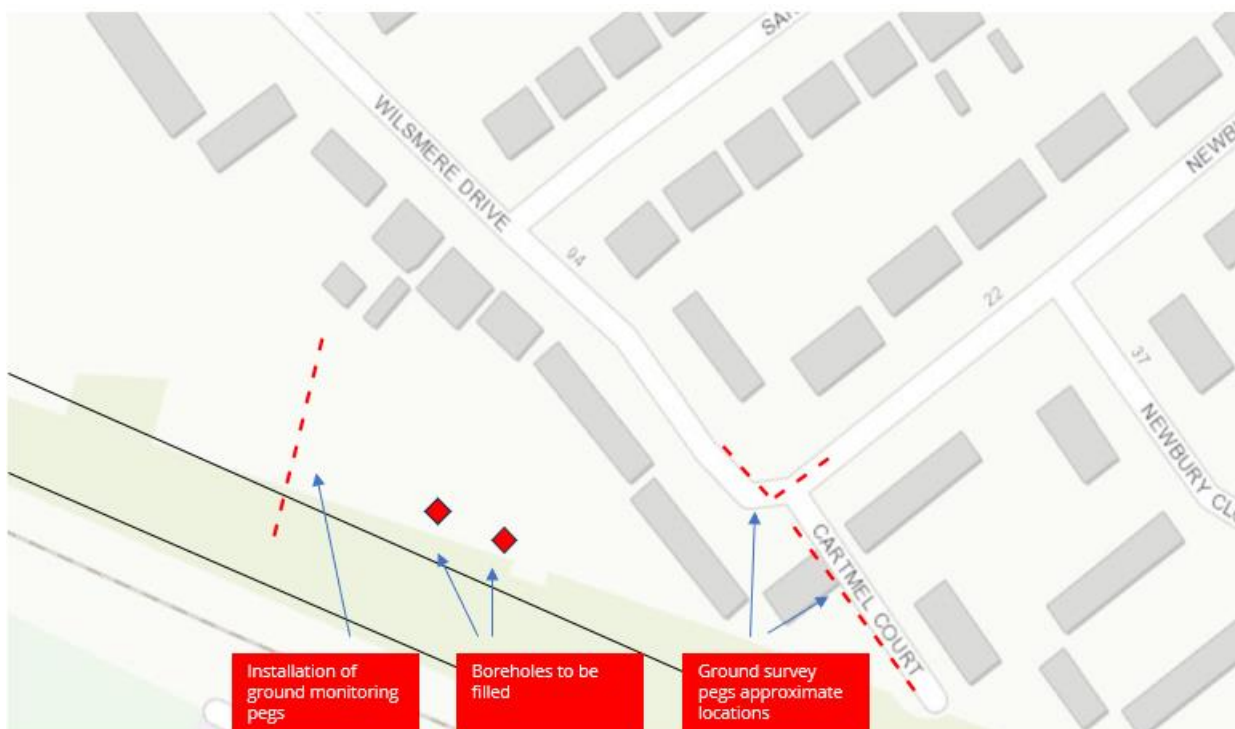
# Survey equipment installation near Wilsmere Drive and Cartmel Court, Northolt

Notification



## Approximate location of works

Monday 19 February to Friday 23 February 8am to 6pm



Contact our HS2 Helpdesk team on **08081 434 434**

# What else is happening in your area?

[www.hs2.org.uk](http://www.hs2.org.uk)

## Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: [hs2enquiries@hs2.org.uk](mailto:hs2enquiries@hs2.org.uk)

## Keep up-to-date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: [www.hs2inyourarea.co.uk](http://www.hs2inyourarea.co.uk).

## About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.

For more information about each of these funds, including how to apply, please visit: <https://www.groundwork.org.uk/hs2funds>



# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting:

[www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at:

[www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

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High Speed Two (HS2) Limited, registered in England and Wales.  
Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.  
Company registration number: 06791686. VAT registration number: 888 8512 56

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **[www.hs2.org.uk](http://www.hs2.org.uk)**

To keep up to date with what is happening in your local area, visit: **[www.HS2inyourarea.co.uk](http://www.HS2inyourarea.co.uk)**

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