



Update: Upcoming trial holes on Hanger Lane

February 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Trial holes in your area

We recently wrote to you in relation to us carrying out utility works on Hanger Lane. These works were due to take place between 7 and 14 January 2024, but have been rescheduled and will now begin on 18 February 2024.

We will be carrying out overnight trial hole investigations on **Hanger Lane between 18 and 25 February 2024**. These works will be between the hours of **10pm to 5am**.

The trial hole investigation will consist of digging a temporary trench to confirm the location of utilities under the surface of the road. This will help us understand the best ways to protect or divert any utilities during construction of the HS2 London Tunnels.

Your utility services will not be affected during these works.

We will use noise reducing barriers where possible to help minimise any noise disruption to the local community, and work as efficiently as possible whilst keeping our work areas safe and tidy.

How will this affect you

To ensure the safety of the public and our staff, temporary changes will be in place on Hanger Lane which will include lane closures and footpath closures.

These temporary changes are shown on the following pages.

Speak with our local engagement team

Our local engagement team is happy to arrange a time to speak with you over the phone if you have any questions about the surveys.

Please contact the HS2 Helpdesk via the contact details below to arrange this.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Hanger lane – 18 to 25 February 2024

Working Hours

10pm to 5am

We may be on site for an hour before the start and/or end of the shift

What to expect

Temporary lane closure and footpath closure

What we will do

Continue to monitor our working methods to reduce disruption.

Upcoming trial holes on Hanger Lane

Notification



www.hs2.org.uk

West Gate, Hanger Lane: 18 to 25 February 2024 (one week)

We will be carrying out a ground investigation on Hanger Lane between 8 to 13 January 2024. These works will include a lane closure which can be seen on the map below.



Contact our HS2 Helpdesk team on **08081 434 434**

What else is happening in your area?

www.hs2.org.uk

Contact our HS2 Helpdesk team

Our team is here to listen and respond to your enquiry, complaint or feedback to help us be a good neighbour.

You can contact our Helpdesk team all day, every day of the year on:

Freephone: **08081 434 434**

Minicom: **08081 456 472**

Email: hs2enquiries@hs2.org.uk

Keep up to date with your local community website

To find out more about what's happening in your area and receive regular email updates, you can sign up to our local community websites at: www.hs2inyourarea.co.uk.

About our Community and Business Funds

We are offering two funds that are available to local communities and businesses between the West Midlands and London, to help with the disruption caused by our construction work. These are the Community and Environment Fund (CEF) and the Business and Local Economy Fund (BLEF).

The CEF is designed to give communities the opportunity to share in the benefits of HS2. It is an allocated fund that communities are able to apply for, to help to support local projects that aim to improve their local area.

The BLEF is designed to support local economies that may be disrupted by the construction of HS2. BLEF grants are for local business support organisations and local authorities to help maintain business activity in local communities.



Contact our HS2 Helpdesk team on **08081 434 434**

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

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High Speed Two (HS2) Limited, registered in England and Wales.

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Company registration number: 06791686. VAT registration number: 888 8512 56

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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