



## Notice of utilities work to the West of Euston Station

February 2024 | [www.hs2.org.uk](http://www.hs2.org.uk)

High Speed Two (HS2) is the new high speed railway for Britain. Mace Dragados is the Construction Partner building the new HS2 station in Euston.

### Watermain commissioning Works

As part of our essential programme of utilities works, we will complete and commission the new 1000mm water main with works taking place over three months in **Cumberland Market and Robert Street**.

These works will commence on **Monday 26 February 2024** until late May 2024. Working hours will be 8am – 6pm Monday to Friday, with occasional night time working when required.

We will ensure every effort is made to keep unnecessary noise to a minimum. Please note there will be no disruptions to local services.

Traffic Management will be in place for these works as detailed below, with pedestrian access being maintained at all times.

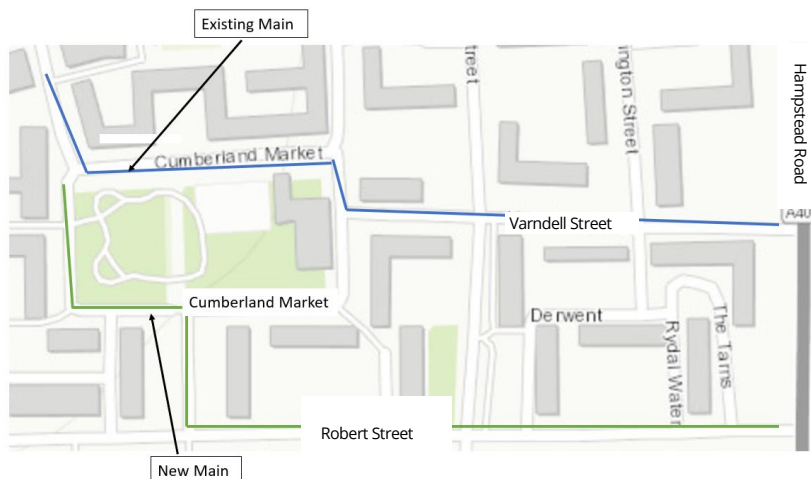


Image showing worksite; blue line is the existing main and the green line is the new main.

### Duration of works

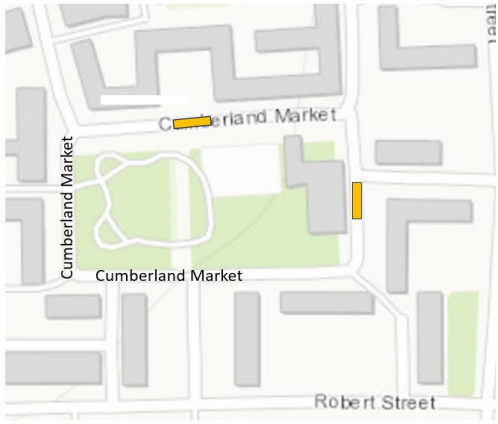

- **26 February until late May 2024**
- 8am and 6pm
- Night works on 2<sup>nd</sup> and 11<sup>th</sup> April between 10pm and 5am (subject to changes)
- Start-up and close-down activities up to one hour before and up to one hour after working hours above

### What to expect

- Temporary worksites where work is taking place
- Traffic management in place
- Pedestrian access will be maintained
- Partial closure of Robert Street
- Periodic noise from work site

### What we will do

- Aim to reduce noise and vibration as reasonably practicable
- Keep all sites safe and secure

Week Commencing	Location	Traffic Management	
26 February 2024	Cumberland Market/Redhill Street	Lane restrictions	 <p><b>Orange</b> shows the location of temporary lights on Cumberland Market</p>
4 March 2024	Cumberland Market	Temporary 3-way traffic lights	
11 March 2024	Cumberland Market	Parking bay suspensions on Cumberland Market	 <p><b>Orange</b> shows no access to Robert Street from Hampstead Road; local diversions will be signposted</p>
18 March 2024 to 13 May 2024	Cumberland Market/Varndell Street/Robert Street	No access to Robert Street from Hampstead Road. Local diversions will be signposted.  *note, 2 and 11 April 2024 we will be carrying out nighttime works between 10pm and 5am	

## What to expect

We recognise that construction work can be disruptive to those living or working nearby. The nature of our work often means some disturbance is unavoidable, but every effort is made to minimise any unnecessary noise and the time we need to spend at this location. Please note that changes to the programme may occur and we will continue communicate changes.

### Works will include:

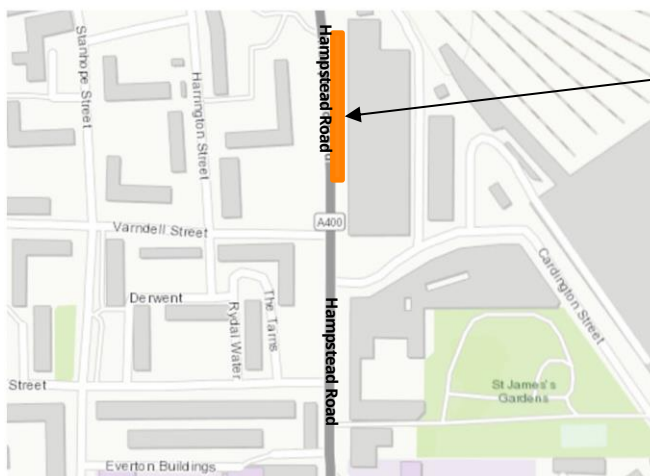
- Breaking out road surface
- Use of hand tools, compressor, generator and dumper
- Traffic management will be in place
- We expect our works to be noisy at times however we will work to minimise disruption with the use of acoustic barriers
- Alterations to public walkways;

### Working hours

- 8am to 6pm weekdays (excluding bank holidays)
- Night-time work (10pm to 5am) will be required for activities that can only be carried at night
- We will start-up and close-down activities up to one hour before and up to one hour after normal working hours above; and
- Intermittent delivery of materials to site may be required before 7am and after 7pm for materials not permitted on London roads during the day.

## Hampstead Road Hoarding Change

In the upcoming weeks we will be carrying out a change of our hoardings along Hampstead Road. During these works the southbound cycle lane will be suspended to facilitate a small pedestrian diversion into the carriageway.



Location of  
hoarding change  
on Hampstead  
Road

## Engagement

We will be hosting a drop in session on **Tuesday 13 February 2024** between 12:30pm and 14:30pm at 118 Drummond Villas, Drummond Road, NW1 2HN where you can find out more about the works detailed in this letter.

Mace Dragados holds regular individual drop in events via Microsoft Teams where you can find out more information about the works taking place in your area. Our next event is on **Thursday 15 February 2024** between 3pm and 6pm. Individual 20 minutes time slots can be booked via Eventbrite ([www.eventbrite.co.uk](https://www.eventbrite.co.uk)). Please search for 'HS2 Community Events' to access the page, or use the following link: <https://www.eventbrite.co.uk/e/virtual-drop-ins-euston-station-works-mdjv-tickets-779739791707?aff=oddtcreator>



Newsletters

Community Notices

Stakeholder Meetings

Virtual 1-2-1 Meetings

Pop-ups

HS2 Helpdesk

# Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

## The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at [www.gov.uk/government/collections/hs2-ltd-residents-commissioner](http://www.gov.uk/government/collections/hs2-ltd-residents-commissioner)

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: [residentscommissioner@hs2.org.uk](mailto:residentscommissioner@hs2.org.uk)

## Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: [complaints@hs2-cc.org.uk](mailto:complaints@hs2-cc.org.uk)

## Property and compensation

You can find out about HS2 and properties along the route by visiting: [www.gov.uk/government/collections/hs2-property](http://www.gov.uk/government/collections/hs2-property)

Find out if you can claim compensation at: [www.gov.uk/claim-compensation-if-affected-by-hs2](http://www.gov.uk/claim-compensation-if-affected-by-hs2)

## Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: [www.hs2.org.uk/in-your-area/contact-us/how-to-complain/](http://www.hs2.org.uk/in-your-area/contact-us/how-to-complain/)

### Somali

Fadlan nala soo xiriir haddii bug-yarahaan bilaashka ah ku rabtid daabacad far waa-wayn, qoraalka indhoolaha, hab maqal ah ama si fudud loo akhrin karo. Waxaan xittaa macluumaadka ku bixin karnaa luqado kala duwan. Qof ayaad ka codsan kartaa inuu wakiil ka noqdo markaad la hadlayso HS2 Ltd.

### Español

Póngase en contacto con nosotros en caso de que desee recibir una copia gratuita de este folleto en caracteres grandes, braille, audio o en formato de lectura fácil. También podemos proporcionar la información en distintos idiomas. No dude en pedirle a alguien que le represente en cualquier conversación con HS2, Ltd.

### Français

Merci de nous contacter si vous désirez une copie de cette brochure en grands caractères, en braille, en version audio, ou en lecture simplifiée. Nous pouvons également vous fournir des informations dans différentes langues. Vous pouvez demander d'être représenté(e) par un tiers pour tout échange avec HS2 Ltd.


### Bengali

যদি আপনি এই প্রচারপত্রটির বড় অক্ষরে, ব্রেইলে, অডিও বা সহজ পাঠযোগ্য বিনামূল্যের প্রতিলিপি পেতে চান তবে অনুগ্রহ করে আমাদের সাথে যোগাযোগ করুন। এছাড়াও আমরা বিভিন্ন ভাষায় তথ্য প্রদান করতে পারি। এইচএস২ লিমিটেড (HS2 Ltd.)-এর সাথে কোন আলোচনায় আপনাকে প্রতিনিধিত্ব করার জন্য আপনি কাউকে জিজ্ঞাসা করায় আপনাকে স্বাগত জানাই।

## Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

**FREEPOST**

**HS2 Community Engagement**

Website **www.hs2.org.uk**

To keep up to date with what's happening in your local area, visit: **www.HS2inyourarea.co.uk**

**Please contact us if you'd like a free copy of this document in large print, Braille, audio or 'easy read' format. You can also contact us for help and information in a different language.**

HS2 Ltd is committed to protecting personal information. If you wish to know more about how we use your personal information please see our Privacy Notice <https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

High Speed Two (HS2) Limited, registered in England and Wales. Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA. Company registration number: 06791686. VAT registration number: 888 8512 56

**Reference number: HS2-MW-MD-Ph1-Eu-St-S3-UT-TW-02-26/01/2024**