

Update: Notice of out of hours deliveries

January 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain.

Out of hour deliveries to Victoria Road Crossover Box

We recently wrote to you about out of hours deliveries that were scheduled to be completed on 8 February 2024. These works will now be completed on **11 February 2024 between 8pm and 12am**.

We are expecting two large deliveries of an overhead crane to the Victoria Road Crossover Box site.

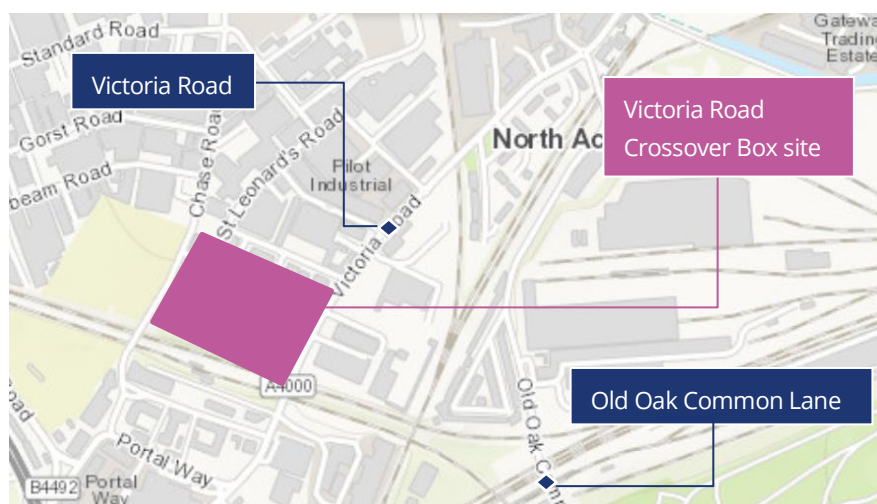
The equipment being moved are wide loads which must be delivered during non-peak times, to reduce the impact on the road network.

What to expect

You may hear reversing signals and engine noise during deliveries. We will be monitoring the noise levels throughout these works to ensure minimal disruption to residents.

Due to the size of the cranes being delivered there will be a short pause in traffic on Wales Farm Road and Victoria Road, whilst the deliveries are manoeuvred to site. This will take no longer than 10 minutes.

We apologise for any inconvenience this work may cause.



If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Notification



Duration of works

Extended to 11 February 2024

Working Hours

8pm to 12am

What to expect

Reversing signals and engine noise

Temporary pauses in traffic on surrounding roads

Deliveries will take place during non-peak hours

What we will do

Continue to monitor our working methods to reduce disruption.

Dates mentioned in this notification may change.

We will provide updates at www.hs2.org.uk/in-your-area/map/

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help you.

The Residents' Commissioner

The independent Residents' Commissioner oversees and monitors our commitments to you.

The commissioner's reports and our responses can be found at www.gov.uk/government/collections/hs2-ltd-residents-commissioner

The Residents' Commissioner makes sure we fulfil the commitments in the HS2 Community Engagement Strategy (<https://bit.ly/3oOA25j>).

The Residents' Commissioner can be contacted on: residentscommissioner@hs2.org.uk

Construction Commissioner

The independent Construction Commissioner regularly meets our Chief Executive Officer to raise any concerns or emerging trends across HS2.

The Construction Commissioner's role has been developed to monitor the way we manage and respond to construction complaints.

The commissioner mediates on disputes about construction, involving individuals and organisations, that we can't resolve. The commissioner advises members of the public about how to make a complaint about construction.

The Construction Commissioner can be contacted on: complaints@hs2-cc.org.uk

Property and compensation

You can find out about HS2 and properties along the route by visiting:

www.gov.uk/government/collections/hs2-property

Find out if you can claim compensation at:

www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting the HS2 Helpdesk. For more details on our complaints process, please visit: www.hs2.org.uk/in-your-area/contact-us/how-to-complain/

Contact us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **HS2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit: **www.HS2inyourarea.co.uk**

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High Speed Two (HS2) Limited, registered in England and Wales.

Registered office: Two Snowhill, Snow Hill Queensway, Birmingham B4 6GA.

Company registration number: 06791686. VAT registration number: 888 8512 56.