



Notice of works: Utility works

January 2024 | www.hs2.org.uk

High Speed Two (HS2) is the new high speed railway for Britain. Balfour Beatty VINCI (BBV) is working in partnership with HS2 Ltd to build the new railway in your area.

Excavation works near Common Lane (within site)

From Monday 5th February for approximately two weeks, we will be carrying out excavation works within our Washwood Heath site. The works will be located inside a section of our site that is nearest to Common Lane and not on the highway.

To complete this work, we will use a vacuum excavator, which uses compressed air to loosen or agitate the ground. The loosened material is then removed using the vacuum on the machine creating a hole. At times we will also use hand digging tools to excavate the area. Once the surveys are carried out, we will backfill and reinstate all the holes.

What to expect

The works will take place Mondays - Fridays between 8:00am – 5:00pm from Monday 5 February for approximately two weeks.

We do not expect this activity to cause high levels of noise or vibration. However, during this work nearby neighbours to our site may hear low levels of construction noise and feel low levels of vibration as we break the concrete to access the cables underground.

We will monitor and control the levels of disruption during our construction and keep this to a minimum.

If you have a question about HS2 or our works, please contact our HS2 Helpdesk team on 08081 434 434 or email hs2enquiries@hs2.org.uk

Duration of works

Utility excavation work inside our site from 5 February for approximately two weeks between 8am – 5pm. We may also be on site up to one hour before and one hour after this for site set up and shut down.

What to expect

Low levels of construction noise and vibrations as we excavate.

What we will do

Ensure that our work areas are safe and secure.

Keep you up to date through www.hs2inbirmingham.co.uk

Keeping you informed

We are committed to keeping you informed about work on HS2. This includes ensuring you know what to expect and when to expect it, as well as how we can help.

Residents' Charter and Commissioner

The Residents' Charter is our promise to communicate as clearly as we possibly can with people who live along or near the HS2 route.
www.gov.uk/government/publications/hs2-residents-charter

We also have an independent Residents' Commissioner whose job is to make sure we keep to the promises we make in the Charter and to keep it under constant review. Find reports at:
www.gov.uk/government/collections/hs2-ltd-residents-commissioner

You can contact the Commissioner at:
residentscommissioner@hs2.org.uk

Construction Commissioner

The Construction Commissioner's role is to mediate and monitor the way in which HS2 Ltd manages and responds to construction complaints. You can contact the Construction Commissioner by emailing:
complaints@hs2-cc.org.uk

Property and compensation

You can find out all about HS2 and properties along the line of route by visiting:
www.gov.uk/government/collections/hs2-property
Find out if you're eligible for compensation at:
www.gov.uk/claim-compensation-if-affected-by-hs2

Holding us to account

If you are unhappy for any reason you can make a complaint by contacting our HS2 Helpdesk team. For more details on our complaints process, please visit our website:
www.hs2.org.uk/how-to-complain

Contact Us

Contact our HS2 Helpdesk team all day, every day of the year on:

 Freephone **08081 434 434**

 Minicom **08081 456 472**

 Email **hs2enquiries@hs2.org.uk**

Write to:

FREEPOST

HS2 Community Engagement

Website **www.hs2.org.uk**

To keep up to date with what is happening in your local area, visit:
www.hs2inyourarea.co.uk

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<https://www.gov.uk/government/publications/high-speed-two-ltd-privacy-notice>

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High Speed Two (HS2) Limited, registered in England and Wales.

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